

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 15 August 2022 5:06 PM
To: Jacqueline Tan; assignments@lkkauto.com; sur@lkkauto.com
Cc: Jacqueline Tan; Claims Dept of CTI; jenniferguay@visionlawllc.com
Subject: RE: SNM22D205654/C02/XD5413D/TANCHC / RE: NOTICE FOR PRE-REPAIR SURVEY FOR XE6894L ACCIDENT ON 11/8/2022 WITH XD5413D

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

. Please let us have a copy of your client's estimate.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jacqueline Tan <jactan@visionlawllc.com>
Sent: Monday, 15 August 2022 4:51 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jenniferguay@visionlawllc.com

Subject: RE: SNM22D205654/C02/XD5413D/TANCHC / RE: NOTICE FOR PRE-REPAIR SURVEY FOR XE6894L ACCIDENT ON 11/8/2022 WITH XD5413D

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Our Ref: M46.118062.22
Your Ref: SNM22D205654/C02/XD5413D/TANCHC

**ACCIDENT INVOLVING XE 6894L & XD5413D ON 11 AUGUST 2022 ALONG AYE EXPRESSWAY AT ABOUT 1150 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Marcus Chua (LKK) as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Mah Lian Motor Vehicle Repairer
No.38 Defu Lane 9
Singapore 539278
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor _____ :
(Name & Signature)

2nd Survey on _____
Appointed surveyor _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor _____
(Name & signature)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Regards

Jacqueline Tan
Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811, Fax: 6535-6802

From: Cecilia Lee [<mailto:cecilia.lee@sg.cntaiping.com>]

Sent: Monday, 15 August, 2022 3:20 PM

To: 'Jacqueline Tan'

Cc: Jacqueline Tan; Claims Dept of CTI

Subject: RE: SNM22D205654/C02/XD5413D/TANCHC / RE: NOTICE FOR PRE-REPAIR SURVEY FOR XE6894L ACCIDENT ON 11/8/2022 WITH XD5413D

Without Prejudice

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Our reference: SNM22D205654/C02/XD5413D/TANCHC

Your reference: XE6894L

Dear Sirs,

We refer to your email of 15/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 15 August 2022 3:08 pm

To: 'Jacqueline Tan' <jactan@visionlawllc.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205654/C02/XD5413D/TANCHC / RE: NOTICE FOR PRE-REPAIR SURVEY FOR XE6894L ACCIDENT ON 11/8/2022 WITH XD5413D

Without Prejudice

Save as to costs

Dear Cecilia,

Please conduct PRS for XE6894L.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Jacqueline Tan <jactan@visionlawllc.com>

Sent: Monday, 15 August 2022 11:15 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: NOTICE FOR PRE-REPAIR SURVEY FOR XE6894L ACCIDENT ON 11/8/2022 WITH XD5413D

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Our Ref: M46.XE6894L.22

Your Ref: XD5413D

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

email:claimsdept@sg.cntaiping.com

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING XE 6894L & XD5413D ON 11 AUGUST 2022 ALONG AYE EXPRESSWAY AT ABOUT 1150 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by **HIAP TAT HOLDINGS PTE LTD** to notify you of a road traffic accident on **11 AUGUST 2022** at about **1150 HOURS** at/along **AYE EXPRESSWAY** involving our client's vehicle registration number **XE 6894 L** and vehicle registration number **XD5413D** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Jacqueline Tan

Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811, Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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