

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2205-084

Your Ref : SLC9321G [TRANSCAB]

Date : 29.November 2022

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHC5331B AND SLC9321G [TRANSCAB] ON 15/05/22 02:40 PM
ALONG KEPPEL ROAD X CANTONMENT LINK**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,524.32
2.	Loss of Rental for <u>2</u> days @ \$ <u>96.30</u> per day	\$	192.60
3.	Loss of Income for <u>2</u> days @ \$ <u>50.00</u> per day	\$	100.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,824.41

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5331B and SLC9321G [TRANSCAB] along KEPPEL ROAD X CANTONMENT LINK on 15/05/22 02:40 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 29 (day) of November 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00113392200 Claim No : SNM22D203403/C02/SLC9321G/TANCHC

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$1,824.37**SINGAPORE DOLLARS ONE THOUSAND EIGHT HUNDRED TWENTY FOUR
AND CENTS THIRTY SEVEN ONLY.I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHC5331B

Insured Vehicle No. : SLC9321G

Date of Loss : 15/05/2022

Place of Accident : CANTONMENT LINK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHAN YEOW CHOY

Driver Name : YIO KIAN BENG

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,524.32
(3) Loss of Use /Rental/Earning	S\$	292.60
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	1,824.37 -
	=====	

Claimant Name : _____

NRIC No : _____

Signature : _____

Date : _____



21 JUN 2023

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-00 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV2208-114 DATE : 31. August 2022 REFERENCE NO : AAD2205-084 TERMS : DUE DATE : 31. August 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair -SHC5331B;150522 -PBP22	1	1,524.32	1,524.32

Total SGD Excl. GST : 1,424.60

7% GST : 99.72

****** ONE THOUSAND FIVE HUNDRED TWENTY FOUR AND THIRTY TWO SGD ONLY ******

Total SGD Incl. GST : 1,524.32

1) Please make payment through internet banking with our bank details below:

- Current A/C :

- PayNow UEN No. :

(Please indicate invoice number and notify funds transfer details to acc.pay@transcab.com.sg)

2) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

3) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

29 November, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 15/05/22 02:40 PM at KEPPEL ROAD X CANTONMENT LINK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5331B. The taxi was hired to LEE SENG POON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

15-05-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2205-084	Accident Date 15-05-2022
8/15/2022 13:00	8/16/2022 16:00	SHC5331B

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Jun 2022 / 15:48:46

Receipt Date/Time : 29 Jun 2022 / 15:48:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220629-002620

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLQ1334Z				
As at 29 Jun 2022/13:40:00				
Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLQ1334Z Enquiry Fee 20220629154543131195	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SFW71C				
As at 14 May 2022/07:45:00				
Insurance Co: ETIQA INSURANCE PTE LTD				
2	Insurance Enquiry - SFW71C Enquiry Fee 20220629154543401780	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJL3606B				
As at 17 May 2022/20:10:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SJL3606B Enquiry Fee 20220629154543670755	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - FBR7905A				
As at 18 May 2022/11:40:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
4	Insurance Enquiry - FBR7905A Enquiry Fee 20220629154543806407	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLC9321G				
As at 15 May 2022/14:40:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
5	Insurance Enquiry - SLC9321G Enquiry Fee 20220629154544001639	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		35.00	2.45	37.45
Rounding Difference				0.00
Total Amount Payable				37.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		37.45
Total				37.45
Cash Change				0.00

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 27 March 2023 11:00 AM
To: rcyc1212@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLC9321G (CHINA TAIPING) AND SHC5331B AT/ALONG CANTONMENT LINK ON 15/05/2022
Attachments: GIA REPORT SLC9321G.pdf

CC3/CTI22007783/Kya3
Our Ref: ~~CC3/CTI22007783/Kya3~~
~~CC3/CTI22007783/Kya3~~

Insured Name : CHAN YEOW CHOY
Insured Driver : YIO KIAN BENG

Dear Mr Chan Yeow Choy,

ACCIDENT INVOLVING SLC9321G (CHINA TAIPING) AND SHC5331B AT/ALONG CANTONMENT LINK ON 15/05/2022

We refer to the above subject matter and our earlier tele conversation.

We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHC5331B** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 27 March 2023 11:20 AM
To: Jacqueline Tan; claimsdept@sg.cntaiping.com
Cc: Admin A
Subject: RE: SNM22D203403/C01/SLC9321G/TANCHC / RE: Details of claimant
Attachments: Letter to Insured.pdf

Dear Jacqueline,

We refer to your email below and our previous tele conversation.

I have called OI. According to him, he was told by his friend that his car was involved in the minor accident. His friend also informed him that third party (the taxi driver) has no intention to claim (no evidence proof). He insists his friend to make an accident report by provided his personal details. He did not have a copy of accident report lodged by his friend.

He is planning to sell his car and found out from the insurance agent that there will be no reimburse from the remaining policy due to accident claim. He was curious as he did not receive any letter and he has totally forgot about that accident. Explained to him that based on accident report, his friend only provided his h/p number. All correspondence contact including email & mailing address were his friend – the driver.

We also informed OI that based on Singapore Motor Accident Guideline, we will handle & settle third party claim. OI has no dispute on it.

We have emailed OI with a copy of accident report (pls find enclosed).

Thank you.

With warmest regards,
Ezlyna

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Monday, March 27, 2023 10:33 AM
To: Roland Chan <rcyc1212@gmail.com>
Cc: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Subject: RE: SNM22D203403/C01/SLC9321G/TANCHC / RE: Details of claimant
Importance: High

Message Classification: Confidential

Dear Mr. Chan,

We refer to your email below.

Please be advised that the third-party vehicle, SHC5331B, is filing a third party property claim against your motor policy.

We have appointed LKK Auto Consultants Pte Ltd, to administer the said claim on our behalf and they will contact you for more information about the accident. Kindly render your assistance and co-operation accordingly.

Please contact our claims department at 6389 6185 should you require our assistance or clarification.

Enclosed accident statement for your perusal.

**** Note: Password for the attachment would be the combination of your plate number + last 4 characters of NRIC (all in CAPITAL)**

Dear Ezlyna,

Please assist to give Insured a call.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

cc. LKK Auto Consultants Pte Ltd

Attn: EzlynaEng

Ref: CC3/CTI22007783/Kea3

Contact No: 62563561

Via email address: ezlyna@lkkauto.com

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, March 27, 2023 10:14 AM

To: Roland Chan <rcyc1212@gmail.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203403/C01/SLC9321G/TANCHC / RE: Details of claimant

Dear Sir,

Kindly note case handler is Jacqueline Tan.

Dear Jacqueline,

Fya.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Roland Chan <rcyc1212@gmail.com>

Sent: Friday, March 24, 2023 10:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Details of claimant

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

With reference to the 'claim dated on 15-05-2022 , third party vehicle SHC5331B / TRANS-CAB SERVICES PTE LTD'.

Can you provide me the details of this claim as I have not been inform of any such case and also who is the person that make this claimant.

Thank you.

EzLyna (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 13 April 2023 9:13 am
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] / YR REF: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Hi Asher,

Please proceed to settle as follow:

COR: 1,524.32

LOR \$ 192.60

LOI \$ 100.00

Search fee \$7.45

TOTAL \$1,824.37

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, March 27, 2023 11:49 AM
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:[SEEK MANDATE] / YR REF: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

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Your ref: SNM22D203403/C02/SLC9321G/TANCHC

LKK ref : CC3/CTI22007783/Kea3

Dear Jacqueline,

ACCIDENT INVOLVING SLC9321G (CHINA TAIPING) AND SHC5331B (TP) ON 15/05/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Trans-Cab Services Pte Ltd" at \$1,842.37 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,795.70	\$ 1,542.32 (w/GST) PBP
2. Loss of Rental (2 days x \$96.30)	\$ 192.60	\$ 192.60 (2 days x \$96.30)
3. Loss of Income (2 days x \$50)	\$ 100.00	\$ 100.00 (2 days x \$50)
4. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$ 8,095.75	\$ 1,842.37

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, August 18, 2022 6:59 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Hi Asher,

Enclosed OI SAS for your necessary action.

Please assist to obtain VF from 3P.

***The file has been encrypted with a password which will be sent in a separate email.*

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 16 August 2022 3:30 pm

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D203403/C02/SLC9321G/TANCHC.

Dear Jacqueline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 August 2022 11:49 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5331B at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)