

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 13 April 2023 9:13 am  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] / YR REF: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Hi Asher,

Please proceed to settle as follow:

COR: 1,524.32

LOR \$ 192.60

LOI \$ 100.00

Search fee \$7.45

**TOTAL \$1,824.37**

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Monday, March 27, 2023 11:49 AM  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE:[SEEK MANDATE] / YR REF: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

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Your ref: SNM22D203403/C02/SLC9321G/TANCHC

LKK ref : CC3/CTI22007783/Kea3

Dear Jacqueline,

ACCIDENT INVOLVING SLC9321G (CHINA TAIPING) AND SHC5331B (TP) ON 15/05/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Trans-Cab Services Pte Ltd" at \$1,842.37 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,795.70	\$ 1,542.32 (w/GST) PBP
2. Loss of Rental (2 days x \$96.30)	\$ 192.60	\$ 192.60 (2 days x \$96.30)
3. Loss of Income (2 days x \$50)	\$ 100.00	\$ 100.00 (2 days x \$50)
4. LTA Search fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 8,095.75</b>	<b>\$ 1,842.37</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, August 18, 2022 6:59 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Hi Asher,

Enclosed OI SAS for your necessary action.

Please assist to obtain VF from 3P.

*\*\*The file has been encrypted with a password which will be sent in a separate email.*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 16 August 2022 3:30 pm

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D203403/C02/SLC9321G/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 16 August 2022 11:49 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLC9321G (OI : CTI - TBA) and SHC5331B (TP : LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5331B at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)