Mei Kwan (LKKAuto)

From: Jacqueline Tan < jacqueline.tan@sq.cntaipinq.com>

Sent: Thursday, 18 August 2022 7:00 PM

To: Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)

Subject: RE: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident

Involving SLC9321G (OI: CTI - TBA) and SHC5331B (TP: LKK REF -

CC3/CTI22007783/Kea3) on 15/05/2022

Categories: HMK

PW: 2200SLC9321G

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jacqueline Tan

Sent: Thursday, 18 August 2022 6:59 pm

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI: CTI -

TBA) and SHC5331B (TP: LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Hi Asher,

Enclosed OI SAS for your necessary action.

Please assist to obtain VF from 3P.

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^{**}The file has been encrypted with a password which will be sent in a separate email.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI < com>

Sent: Tuesday, 16 August 2022 3:30 pm

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Admin A < admin-a@lkkauto.com >; Asher Sng (LKKAuto)

; Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203403/C02/SLC9321G/TANCHC / FW: Direct Settlement - Accident Involving SLC9321G (OI: CTI -

TBA) and SHC5331B (TP: LKK REF - CC3/CTI22007783/Kea3) on 15/05/2022

Dear Sir,

Please note that officer in charge for this case is Jacqueline Tan.

Claim no SNM22D203403/C02/SLC9321G/TANCHC.

Dear Jacqueline,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 62896116 | Fr. (65) 62247175

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 16 August 2022 11:49 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLC9321G (OI: CTI - TBA) and SHC5331B (TP: LKK REF -

CC3/CTI22007783/Kea3) on 15/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5331B at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)