

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Monday, 31 October 2022 10:21 AM  
**To:** Jenny Lew; claimsdept@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** [SEEK MANDATE] YR REF: SNM22D205744/C02/PC9164X/LEWLC / FW: Direct Settlement - Accident Involving PC9164X (OI : CTI - TBA) AND SKS7311B (TP : LKK REF - CC6/CTI22007777/Uea3) on 11/08/2022  
**Attachments:** LKK Survey Report & Photos.pdf; LOD -SKS7311B -Toyota Alphard- DOA= 11.08.2022.pdf; Letter to OI\_PC9164X.pdf

Your ref: SNM22D205744/C02/PC9164X/LEWLC  
LKK ref : CC6/CTI22007777/Uea3

Dear Jenny,

ACCIDENT INVOLVING PC9164X (CHINA TAIPING) AND SKS7311B(TP) ON 11/08/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$9,496.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 23,509.80	\$ 8,774.00 (inclusive GST)
2. Loss of Rental (6 days x \$150)	\$ 900.00	\$ 720.00 (6 days x \$120)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 24,411.80</b>	<b>\$ 9,496.00</b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 17 August 2022 7:25 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205744/C02/PC9164X/LEWLC / FW: Direct Settlement - Accident Involving PC9164X (OI : CTI - TBA) AND SKS7311B (TP : LKK REF - CC6/CTI22007777/Uea3) on 11/08/2022

PASSWORD: CTP5744

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jenny Lew

**Sent:** Wednesday, 17 August 2022 7:25 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205744/C02/PC9164X/LEWLC / FW: Direct Settlement - Accident Involving PC9164X (OI : CTI - TBA) AND SKS7311B (TP : LKK REF - CC6/CTI22007777/Uea3) on 11/08/2022

Hi Mei Kwan / Asher

Pls refer to attached.

Thank you.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 17 August 2022 10:16 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205744/C02/PC9164X/LEWLC / FW: Direct Settlement - Accident Involving PC9164X (OI : CTI - TBA) AND SKS7311B (TP : LKK REF - CC6/CTI22007777/Uea3) on 11/08/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D205744/C02/PC9164X/LEWLC.

Dear,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 16 August 2022 4:34 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PC9164X (OI : CTI - TBA) AND SKS7311B (TP : LKK REF - CC6/CTI22007777/Uea3) on 11/08/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKS 7311B at M/s Fastech Auto Pte Ltd - Kaki Bukit on 16/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)