

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 29 September 2022 8:30 AM
To: 'sm automotive'
Cc: Admin A; CS A Team
Subject: RE: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without Prejudice

Dear Sirs/Mdm,

We have reviewed the matter and we are of the view that BOLA 24 is applicable. Your client should exercise greater caution while reversing / moving out from parking lot.

In view of this, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>
Sent: Tuesday, 27 September 2022 2:47 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without Prejudice

Hi Tong Tong

Enclosed video (part 1) clearly showed that our client vehicle is continuously reversed into the parking lot whereby your insured could see clearly from his view and should give way to our client.

We really hope that you could restudy/access this claim and settle as fair and reasonable.

We look forward to hearing from you soon, thanks.

Regards,

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>

Sent: Tuesday, September 27, 2022 2:41 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without Prejudice

Hi Tong Tong

Enclosed video clearly showed that our client vehicle is continuously reversed into the parking lot whereby your insured could see clearly from his view and should give way to our client.

We really hope that you could restudy/access this claim and settle as fair and reasonable.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, September 26, 2022 5:18 PM

To: sm automotive <sm_automotive@hotmail.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 22 September 2022 10:55 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without Prejudice

Hi Tong Tong

Kindly advise if your Surveyor Adrian already passes his marked estimate to you?

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: sm automotive <sm_automotive@hotmail.com>
Sent: Tuesday, September 20, 2022 11:26 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without Prejudice

Hi Tong Tong

Contents noted with thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE

1 Kaki Bukit Ave 6
Blk C #01-43
Singapore 417883
Tel: 6747 9241 Fax: 6741 7276

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, September 20, 2022 11:05 AM
To: sm automotive <sm_automotive@hotmail.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without Prejudice

Dear Sirs,

We are pending marked estimate from Adrian.

We will follow up and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Thursday, 15 September 2022 11:15 AM

To: CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Without Prejudice

Hi CS team

Kindly advise the officer in-charge with claim reference number.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, September 14, 2022 6:18 PM

To: sm automotive <sm_automotive@hotmail.com>; CS A Team <cs-a@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022 *** LKK REF: CC4/AIS22007772/Aga3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: sm automotive <sm_automotive@hotmail.com>

Sent: Wednesday, 14 September 2022 5:32 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Re: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022

Without Prejudice

Hi All

We referred to our email dd08.09.2022, till date we have yet to hear from you of the officer in-charge with claim reference number.

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

From: sm automotive

Sent: Thursday, September 8, 2022 5:59 PM

To: Admin A <admin-a@lkkauto.com>

Subject: SLF4539M CLAIMING AGAINST SLH4056D DOA 03.08.2022

Without Prejudice

Hi all

Enclosed LOD and supporting documents for your reference.

We look forward to hearing from you soon for a close case, thanks.

Regards,

Sukyi Chong

SM AUTOMOTIVE

1 Kaki Bukit Ave 6

Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276