

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 2049 Y**
Your Ref : **SMV 7575 S**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 12.08.2022@ 1345 hrs along Moulmein flyover involving vehicles SHA 2049 Y, EC 68 E and SMV 7575 S

We refer to the above-mentioned accident.

We are claiming as per below: -

1. Repair Cost-Lump Sum (With GST)	\$ 13,910.00
2. Loss of Income for 15 Days x \$80/ per day	\$ 1,200.00
3. Loss of Rental for 15 Days x \$114.95/ per day (With GST)	\$ 1,724.25
4. LTA/GIA Search fee	\$ 7.45
5. Towing Fee	\$ 80.00
TOTAL	\$ 16,921.70

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com and claims_lts@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer-generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

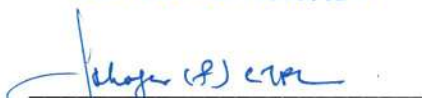
Accident on 12.08.2022@ 1345 hrs along Moulmein flyover involving vehicles SHA 2049 Y, EC 68 E and SMV 7575 S

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 2049 Y** at my request, I/We, **COMFORT TRANSPORTATION PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199303821R** the owner of motor vehicle no **SHA 2049 Y**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

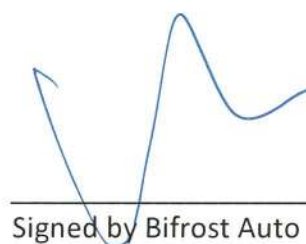
Dated this 24 day of 05 (month) 2023 (year)

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R


Signed by "the claimant"

Name: **COMFORT TRANSPORTATION PTE LTD**

UEN No: 199303821R


Signed by Bifrost Auto Pte Ltd

Name: Joseph Koh

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All personal injuries and damages arising therefrom are exclude.
from the ambit and application of this document"

my execution of this Discharge Voucher is only
my claim for property damage and not prejudicial
to any other claims arising from the same accident

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00027572200 Claim No : SNM22D205751/C02/SMV7575S/LEEPG

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$15,606.75**
SINGAPORE DOLLAR FIFTEEN THOUSAND SIX HUNDRED SIX AND CENTS
SEVENTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHA2049Y

Insured Vehicle No. : SMV7575S

Date of Loss : 12/08/2022

Place of Accident : CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YONG SONGYONG

Driver Name : SIM JIN NI DANIELLE

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

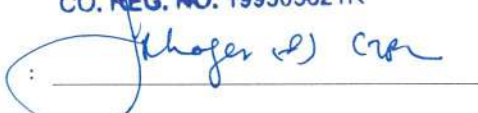
(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	13,910.00
(3) Loss of Use/Rental/ Earning	S\$	1,609.30
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	80.00
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	15,606.75
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 199303821R

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Signature :



Date :

22/04/2023

"The contents of this document apply to vehicle damages only
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from the ambit and application of this document"

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2305009
Inv. Date : 24-05-2023
Ref : 12.08.2022
Terms : 30 Days
Veh. No. : SHA 2049 Y
Make & Model : Hyundai I40

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1.0	\$13,000.00	\$13,000.00	\$910.00

Subtotal for invoice : S\$13,000.00

GST (7.0%) : S\$910.00

Total : S\$13,910.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

★ (Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT22080229

Date: 13 September 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 12/08/2022 @ 13:45 hrs
ALONG CTE
INVOLVING SMV7575S, EC68E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2049Y** (the "Taxi"). The Taxi was hired to **TAN KIAMG SAN IC NO SXXXX694B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$114.95 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 15 Aug 2022 / 13:22:54

Receipt Date/Time : 15 Aug 2022 / 13:22:54

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220815-002012

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SMV7575S

As at 12 Aug 2022/13:45:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1	Insurance Enquiry - SMV7575S Enquiry Fee 20220815132135456478	7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

542550XXXXXX9955	eNETS Credit Card	7.45
------------------	-------------------	------

Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
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Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. **224520**

Date: **16/08/2022**

寶號
Messrs: Bifrost Auto PL

車號
Vehicle No: SHA 2049 Y 車型
Model No: INT

時間(日/夜)
Time (day/night): _____ Contact No: _____

由
Location: 517 Airport Rd

到
To: Jayan Comfort

Cash \$: 80.00/xc 其他
Others: _____

經手人
Authorised By: _____ Tow Truck
Driver Name: [Signature]

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

SHH 2049-1

[illegible]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 21 February 2023 10:07 AM
To: daniellesimjn@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMV7575S (CHINA TAIPING) AND SHA2049Y AT/ALONG CTE ON 12/08/2022

Our Ref: CC6/CTI22007770/Dya3

Insured Name : Yong Songyong
Insured Driver : Sim Jin Ni Danielle

Dear Sir/Madam,

ACCIDENT INVOLVING SMV7575S (CHINA TAIPING) AND SHA2049Y AT/ALONG CTE ON 12/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA2049Y** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 12 May 2023 11:00 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Hi Lyna

Please proceed to settle not more than **\$ 15,721.70.**

Please also obtain final repair bill.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, April 17, 2023 3:31 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

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Your ref: SNM22D205751/C02/SMV7575S/LEEPG
LKK ref : CC6/CTI22007770/Dga3

Dear Cecilia,

ACCIDENT INVOLVING SMV7575S (CHINA TAIPING) AND SHA2049Y (TP) ON 12/08/2022

We refer to the above matter.

It is a 3 vehicles chain collision under BOLA 28, OI was the last vehicle . We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$15,721.70 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 37,363.34	\$ 13,910.00 w/GST (L/Sum)
2. Loss of Rental (15 days x \$114.95)	\$ 1,724.25	\$ 1,724.25
3. Loss of Income (15 days x \$80)	\$ 1,200.00	\$ -
4. LTA Search fee	\$ 7.45	\$ 7.45
5. Towing charges	\$ 80.00	\$ 80.00
Total	\$ 40,375.04	\$ 15,721.70

Surveyor recommended 13 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, April 17, 2023 12:00 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Hi LKK

The LOI for the hirer, Mr. Tan Kiamg San has been settled under his injury claim. Hence no LOI to be offered to CDGE under PD claim.

Thanks & Best Regards,

Cecilia Lee

Claims Department

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From: Cecilia Lee

Sent: Wednesday, August 17, 2022 3:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 17 August 2022 1:55 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D205751/C02/SMV7575S/LEEPG / FW: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D205751/C02/SMV7575S/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 17 August 2022 10:19 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMV7575S (OI : CTI - TBA) and SHA2049Y (TP : LKK REF - CC6/CTI22007770/Dga3) on 12/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search
- TP video footage
- Accident scene photo

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)