Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 15 August 2022 12:32 PM

To: kangcar@singnet.com.sg; Yan (LKK Auto; Admin A; Mei Kwan (LKKAuto

(Meikwan@lkkauto.com)

Cc: admin

Subject: FW: ERGO REF. CDMCG22001630 Notice to inspect our client's vehicle SLC5736U -

Accdt Invlg SLC5736U and YM9043C (ERGO) on 11.08.2022

Attachments: EST-SLC5736U.pdf; GIA-SLC5736U.pdf

Hi LKK,

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.





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From: kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Monday, 15 August 2022 12:23 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Kang Car (yahoo) < kangcar176@yahoo.com.sg>

Subject: Re: ERGO REF. CDMCG22001630 Notice to inspect our client's vehicle SLC5736U - Accdt Invlg SLC5736U and

YM9043C (ERGO) on 11.08.2022

WITHOUT PREJUDICE

Dear Sir/Madam,

Thank you for the email.

Please appoint LKK - Adrian Ling to conduct the PRI on our client's vehicle.

Thank you & Regards, Sharon Kang Car Repairers Pte Ltd

Tel: 6747 7636 Fax: 6748 5071

On Mon Aug 15 2022 12:04:43 GMT+0800 (Singapore Standard Time) ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

----- Original Message -----

Dear Sharon

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

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From:

kangcar@singnet.com.sg <kangcar@singnet.com.sg>

Sent: Friday, 12 August 2022 4:17 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Kang Car (yahoo) < kangcar 176@yahoo.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department)

<claims@ergo.com.sg>

Subject: Notice to inspect our client's vehicle SLC5736U - Accdt Invlg SLC5736U and YM9043C (ERGO) on

11.08.2022

WITHOUT PREJUDICE

Dear Sir/Madam,

Our client's motor vehicle no: SLC5736U that was damaged as a result of the above accident, is now lying at our premises/workshop, waiting for repairs to be carried out.

As you are the insurers of motor vehicle YM9043C, we hereby give you notice to inspect our client's damaged motor vehicle at our premises/workshop. If your representative/surveyor does not inspect our client's damaged motor vehicle within the next two(2) days, we shall proceed to repair our client's damaged motor vehicle without any further notice and our client will thereafter look to you/your insured for the repair costs. This is without prejudice to our client's claim for damages, loss of use and incidental loss.

We attach herewith our estimate cost of repairs and our client's accident report for your reference.

Please let us have your list of ten panel surveyors for our consideration.

Thank you & Regards, Sharon Kang Car Repairers Pte Ltd

Tel: 6747 7636

Fax: 6748 5071

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