

Yan (LKK Auto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Monday, 15 August 2022 10:02 AM
To: assignments; YAN
Cc: MTPRI; Magnaye Ana Margie Marasigan (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Subject: FW: Accident Involving SMC4693D & SHB5324C (Your Ref) On DOA:8.8.2022

Ref: TAX/08/22/2014

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SMC4693D
Insured: SHB5324C
Workshop: Accord Auto Services Pte Ltd

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Friday, 12 August 2022 1:38 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: gilbert.ng@mycarworkshop.com.sg; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>
Subject: Re: Accident Involving SMC4693D & SHB5324C (Your Ref) On DOA:8.8.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Fyi, no attachment, please re-send us.

Please arrange M/s LKK Mr Steve as above mentioned.

Thank you.

Kind regards,
Celia Lai
Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Fri, Aug 12, 2022 at 11:25 AM MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TAX/08/22/2014

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5324C as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang

8. M/s LKK Steve Chen Tsue Yee

9. M/s LKK Lim Teow Guan

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Caroline Cabrera <Caroline@msfirstcapital.com.sg>

Sent: Thursday, 11 August 2022 5:56 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: FW: Accident Involving SMC4693D & SHB5324C (Your Ref) On DOA:8.8.2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI – D22002456MFSH.

Thank you & Regards,

Caroline Cabrera

Motor Claims

MS First Capital Insurance Ltd

36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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and notify the sender immediately by return e-mail.

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Thursday, August 11, 2022 5:18 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: Accident Involving SMC4693D & SMC4693D(Your Ref) On DOA:8.8.2022

Dear Officer In charge,

Kindly arrange survey as mentioned above and please provide us with a 10 surveyor name list.

In the meantime, we would like to check your insured have file the accident report.

Thank you.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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