

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 15 August 2022 8:43 AM
To: Jennifer Guay; 'SUR'; assignments
Cc: Claims Dept of CTI; sihui.g@gmail.com; 'Jacqueline Tan'
Subject: RE: OUR REF : SNM22D205615/C02/YN5859L/LEWLC & YOUR REF: AM-INS-M46-118053-2022-JGV, TO CONDUCT PRS -XD6150E

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Monday, 15 August 2022 12:32 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sihui.g@gmail.com; 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: RE: OUR REF : SNM22D205615/C02/YN5859L/LEWLC & YOUR REF: AM-INS-M46-118053-2022-JGV, TO CONDUCT PRS -XD6150E
Importance: High

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PRE - REPAIR SURVEY

CLAIMANT: TEE ENVIRONMENTAL PTE LTD

ACCIDENT INVOLVING XD6150E & YN5859L ON 6 AUGUST 2022 ALONG 41 DEFU LANE 1

Dear Sirs

Refer to your email of 12 August 2022 informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Marcus from LKK as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Mah Lian Motor Vehicle Repairer
No.38 Defu Lane 9
Singapore 539278
Contact Person: Mr Goh / Ms Si Hui (6282 3336)

Please let us hear from you by 15 August 2022. Thank you.

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Friday, 12 August, 2022 11:44 AM

To: 'jenniferguay@visionlawllc.com'; Jacqueline Tan

Cc: Claims Dept of CTI

Subject: RE: OUR REF : SNM22D205615/C02/YN5859L/LEWLC & YOUR REF: AM-INS-M46-XD 6150 E-2022-JGV, TO CONDUCT PRS -XD6150E

Without Prejudice

Our reference: SNM22D205615/C02/YN5859L/lewlc (INSURED YET TO LODGE REPORT)

Your reference: XD6150E

Dear Sirs / Madam,

ACCIDENT INVOLVING YN5859L & XD6150E on 06/08/2022

We refer to your email of 12/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 12 August 2022 10:45 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'jenniferguay@visionlawllc.com' <jenniferguay@visionlawllc.com>;
Jacqueline Tan <jactan@visionlawllc.com>

Subject: OUR REF : SNM22D205615/C02/YN5859L/LEWLC & YOUR REF: AM-INS-M46-XD 6150 E-2022-JGV, TO CONDUCT PRS -XD6150E

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the below email.

Kindly **conduct PRS XD6150E** soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Jennifer Guay <jenniferguay@visionlawllc.com>
Sent: Friday, August 12, 2022 9:02 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: sihui.g@gmail.com; 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: OUR REF : AM-INS-M46-XD 6150 E-2022-JGV & YR REF : YN 5859 L

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CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Attn : Motor Claim Dept

PRE - REPAIR SURVEY
CLAIMANT: TEE ENVIRONMENTAL PTE LTD
ACCIDENT INVOLVING XD6150E & YN5859L ON 6 AUGUST 2022 ALONG 41 DEFU LANE 1

Dear Sirs

We are instructed by **TEE ENVIRONMENTAL PTE LTD** to notify you of a road accident on **6 AUGUST 2022** at about 16.13hr **ALONG 41 DEFU LANE 1** involving our client's **XD 6150 E & YN 5859 L** driven by your driver at the material time.

As a result of the accident, our client's vehicle has been damage. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a

Surveyor after repair: _____

Date & Time: _____

from you within the stipulated timeline, our client shall proceed

Regards

Jennifer Guay

(Secretary)

VISION LAW LLC

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors

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Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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