Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 15 August 2022 12:48 PM

To: Kitty Tan; assignments@lkkauto.com; sur@lkkauto.com

Cc: Natalie Ng; Lua SiewHui

Subject: RE: [SPAMNV-SW] RE: SNM22D205668/C02/GBE4284X/LEEPG / FW: PRE-REPAIR

SURVEY TRAFFIC ACCIDENT INVOLVING SJM816B AND GBE4284X ON 11TH

AUGUST 2022 AT ABOUT 1933 HRS [2208-7480 (3MW)(PD)]

Attachments: GIA report of SJM816B.pdf; 2022.08.14-PRS letter to China Taiping for SJM816B.pdf

Without Prejudice Save As To Costs

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis. We reserve our rights for re-inspection.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

3 Motorwerkz Concept Pte Ltd 25 Kaki Bukit Road 4 #01-40/42 Synergy @ KB Singapore 417800

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Kitty Tan <kitty_tan@rssolomon.com> Sent: Monday, 15 August 2022 12:36 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>

Subject: RE: [SPAMNV-SW] RE: SNM22D205668/C02/GBE4284X/LEEPG / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT

INVOLVING SJM816B AND GBE4284X ON 11TH AUGUST 2022 AT ABOUT 1933 HRS [2208-7480 (3MW)(PD)]

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Dear Sirs,

We refer to your email dated 15th August 2022.

We have our client's instructions to reject your surveyors, and to appoint Prominent Appraiser Services Pte Ltd as independent surveyor for the pre-repair survey ("PRS").

Kindly please arrange the surveyor to contact Mr. Jay Lim at his mobile phone no. 9797 2800 for a mutual date/time to carry out the PRS located at: -

3 Motorwerkz Concept Pte Ltd 25 Kaki Bukit Road 4 #01-40/42 Synergy @ KB Singapore 417800

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC Advocates & Solicitors

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

T: +65 6817 7498 **F:** +65 6292 2665

E: <u>kitty tan@rssolomon.com</u>

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: 15 August, 2022 12:27 PM

To: Kitty Tan < kitty tan@rssolomon.com >

Cc: Natalie Ng <natalie ng@rssolomon.com>; Lua SiewHui <lua siewhui@rssolomon.com>

Subject: [SPAMNV-SW] RE: SNM22D205668/C02/GBE4284X/LEEPG / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJM816B AND GBE4284X ON 11TH AUGUST 2022 AT ABOUT 1933 HRS [2208-7480 (3MW)(PD)]

Without Prejudice

Save As To Costs

Our reference: SNM22D205668/C02/GBE4284X/LEEPG

Your reference: RSS/2208-7480 (3MW)(PD) SJM816B

Dear Sirs,

We refer to your email of 14/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE:

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Thanks & Best Regards, Cecilia Lee Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 15 August 2022 12:18 pm

To: Kitty Tan <<u>kitty tan@rssolomon.com</u>>; Natalie Ng <<u>natalie ng@rssolomon.com</u>>; Lua Siew Hui <<u>lua siewhui@rssolomon.com</u>>; Cecilia Lee <<u>cecilia.lee@sg.cntaiping.com</u>>

Subject: O/R: SNM22D205668/C02/GBE4284X/LEEPG / FW: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJM816B AND GBE4284X ON 11TH AUGUST 2022 AT ABOUT 1933 HRS [2208-7480 (3MW)(PD)]

Without Prejudice Save as to costs

Dear Cecilia,

Please conduct PRS for SJM816B.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Kitty Tan < kitty tan@rssolomon.com > Sent: Sunday, 14 August 2022 3:08 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Natalie Ng <natalie ng@rssolomon.com>; Lua SiewHui <lua siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJM816B AND GBE4284X ON 11TH AUGUST 2022 AT

ABOUT 1933 HRS [2208-7480 (3MW)(PD)]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJM816B.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBE4284X at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair their vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

- 1. Our letter of even date; and
- 2. GIA report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at: -

Name of workshop : 3 Motorwerkz Concept Pte Ltd

Address : 25 Kaki Bukit Road 4 #01-40/42 Synergy @ KB Singapore 417800

Contact : Mr Jay Lim at Mobile no. 9797 2800

We have our client's instructions to appoint Prominent Appraiser Services Pte Ltd for the pre-repair survey.

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC Advocates & Solicitors

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

T: +65 6817 7498 **F:** +65 6292 2665

E: <u>kitty tan@rssolomon.com</u>

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