

Yan (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 15 August 2022 11:18 AM
To: Sarah; 'mscarautopl@gmail.com'; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: SNM22D205643/C02/PC7922M/KHONGLH YOUR REF: GDB 914D | SJE LKK - CHAIN COLLISION PC7922M (INSD), GBB914D & OTHER ALONG PIONEER RD NORTH ON 12/08/2022 11:10

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs / Madam,

We refer to your email of even date.

We will be appointing SJE **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Thank you

Hi LKK,

Please arrange SJE PRS.

Name: MS Car Auto Pte Ltd

Address: 8 Kaki Bukit Avenue 4 #01-07 Singapore 415875

Contact Person: June / Desmond

Contact Number: 6385 1838

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong

Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: MS Car Auto <mscarautopl@gmail.com>

Sent: Monday, 15 August 2022 11:12 am

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: Re: SNM22D205643/C02/PC7922M/KHONGLH YOUR REF: GDB 914D | SUR LIST - CHAIN COLLISION PC7922M (INSD), GBB914D & OTHER ALONG PIONEER RD NORTH ON 12/08/2022 11:10

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

8. Adrian Ling (LKK)

Warmest Regards,

Desmond Ng

MS Car Auto Pte Ltd

8 Kaki Bukit Ave 4 #01-07

Premier @ Kaki Bukit

Singapore 415875

Telephone: 6385-1838

Fax : 6386-1838

On Mon, Aug 15, 2022 at 11:10 AM Lynn Khong <lynn.khong@sg.cntaiping.com> wrote:

‘WITHOUT PREJUDICE’

SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Lynn Khong

Executive Motor Claims

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 15 August 2022 11:02 am

To: Sarah <sarah@islandlaw.com.sg>; 'mscarautopl@gmail.com' <mscarautopl@gmail.com>;

Lynn Khong <lynn.khong@sg.cntaiping.com>

Subject: O/R: SNM22D205643/C02/PC7922M/KHONGLH / FW: OUR REF: GDB 914D / YOUR VEH: PC 7922M

Without Prejudice

Save as to costs

Dear Lynn,

Please conduct PRS for GDB 914D.

Note: officer in charge Lynn Khong 63896156.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Sarah <sarah@islandlaw.com.sg>
Sent: Friday, 12 August 2022 5:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'MS Car Auto' <mscarautopl@gmail.com>
Subject: OUR REF: GDB 914D / YOUR VEH: PC 7922M

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Accident involving GDB 914D & PC 7922M on 12/08/2022 at 1100 hours along Pioneer Road

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Topbest Metal Construction Pte Ltd, who has appointed the undermentioned workshop to repair her vehicle **GDB 914D**.

Please be informed that the said vehicle can be inspected at:

Name: MS Car Auto Pte Ltd

Address: 8 Kaki Bukit Avenue 4 #01-07 Singapore 415875

Contact Person: June / Desmond

Contact Number: 6385 1838

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu

Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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