

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 12 August 2022 5:21 PM
To: Ganesh; assignments@lkkauto.com; sur@lkkauto.com
Cc: info@carsmith.biz; admin@johnlawchambers.com; larvemogan@johnlawchambers.com
Subject: RE: OUR REF: SNM22D205620/C02/GBC7948E/LEEPG & YOUR REF: JLC.2022.4116.PD, GBH8867Y TO CONDUCT PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis. We reserve our rights for re-inspection.

Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report.

If there be any injury claims by your client, please combine it in one Letter of Demand as a cause of action shall not be divided for the purpose of bringing 2 or more actions.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4
#01-20 Bartley Biz Centre
Singapore 417807

Person-In-Charge: Alex / Daniel
Mobile Number: 9091 0000 / 9385 8911

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Ganesh <executive@johnlawchambers.com>

Sent: Friday, 12 August 2022 5:15 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: info@carsmith.biz; admin@johnlawchambers.com; larvemogan@johnlawchambers.com

Subject: RE: OUR REF: SNM22D205620/C02/GBC7948E/LEEPG & YOUR REF: JLC.2022.4116.PD, GBH8867Y TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

FAX: 65926985

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Friday, 12 August 2022 5:14 pm

To: executive@johnlawchambers.com

Subject: RE: OUR REF: SNM22D205620/C02/GBC7948E/LEEPG & YOUR REF: JLC.2022.4116.PD, GBH8867Y TO CONDUCT PRS

Without Prejudice

Save As To Costs

Our reference: SNM22D205620/C02/GBC7948E/LEEPG

Your reference: JLC.2022.4116.PD, GBH8867Y

Dear Sirs,

We refer to your email of 12/08/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 12 August 2022 5:08 pm

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; executive@johnlawchambers.com

Subject: OUR REF: SNM22D205620/C02/GBC7948E/LEEPG & YOUR REF: JLC.2022.4116.PD, GBH8867Y TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia.

Please refer to the below email.

Kindly **conduct PRS GBH8867Y** soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Friday, August 12, 2022 3:59 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: info@carsmith.biz; admin@johnlawchambers.com; larvemogan@johnlawchambers.com

Subject: PRI - OUR VEH: GBH8867Y OUR REF: JLC.2022.4116.PD YR REF: TO BE ADVISED YR VEH: GBC7948E

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OUR REF: JLC.2022.4116.PD

YR REF: TO BE ADVISED

OUR VEH: GBH8867Y

YR VEH: GBC7948E

DOA: 28.07.2022 @ 1410 HRS

LOC: NOVENA SQUARE

12.08.2022

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON RD,

#16-00 SPRINGLEAF TOWER,

SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES GBH8867Y AND GBC7948E ALONG NOVENA SQUARE ON 28.07.2022.

Dear Sir/Madam,

We act for the owner of the vehicle no. GBH8867Y.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 Kaki Bukit Road 4

#01-20 Bartley Biz Centre

Singapore 417807

Person-In-Charge: Alex / Daniel

Mobile Number: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983

DID: 88201591

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