

**國際汽車維修**  
**KT MOTORWERK**  
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No. 83373462B

Telephone: 98287487  
Email: ktmotorwerk@hotmail.com

28-Nov-22

Our Ref : GBB8505Z

**CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD**

**Motor Claims Department**

3 ANSON ROAD, #16-00, SPRINGLEAF TOWER  
S(079909)

Dear Sir/Mdm

**ACCIDENT INVOLVING GBB8505Z AND GBC5294X ALONG CARPARK OF BLK 748 JURONG  
WEST ST 73 ON 28/07/2022 @1915HRS**

Please refer to the above mentioned accident.

We are writing in on the behalf of LEON SYNERGY PTE LTD  
the registered owner of motor vehicle number GBB8505Z which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle number **GBC5294X** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

- |   |            |
|---|------------|
| 1. Cost of Repair (Agree with Surveyor) | \$2,900.00 |
| 2. Loss of use @ \$100X4                | \$400.00   |
| 3. Third party report fees              | \$31.00    |

**TOTAL AMOUNT** \$ 3,331.00

We enclosed hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) Discharge Voucher
- (C) Letter of Authority
- (D) Third party report fees

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

  
\_\_\_\_\_  
JOHN

Mobile: 98287487  
Email: ktmotorwerk@hotmail.com

**國際汽車維修  
KT MOTORWERK**

Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No.: 53375462B

**LETTER OF AUTHORITY AND INDEMNITY**

**ACCIDENT INVOLVING VEHICLE NO.** GBB8505Z **AND** ABC5294X  
**AT/ALONG** CARPARK OF BLK 748 Juncie West St 73  
**ON** 28 **DAY** 07 **MONTH** 2022 **YEAR**

- a) I/We, the owner of vehicle no. GBB8505Z hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 11 day 08 month 2022 year

Signature

: [Signature]

Name

: Leon Synergy Pte Ltd

NRIC/ROC No.

: 201539426M

Address

: St UBI Ave 4 #02-29  
UB one (S) 408830

Company Stamp



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00134322100 Claim No : SNM22D205319/C02/GBC5294X/KHONGLH

Claimant : LEON SYNERGY PTE LTD

Amount : **S\$3,211.00**  
SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED ELEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBB8505Z

Insured Vehicle No. : GBC5294X

Date of Loss : 28/07/2022

Place of Accident : CARPARK OF BLK 748 JURONG WEST ST 73

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JIN YI TANG REFLEXOLOGY HEALTH CENTER

Driver Name : LIM TUAN HENG @ TEO HO LYE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	2,900.00
(3) Loss of Use/ <del>Rental/Earning</del>	S\$	280.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	31.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	<b>S\$</b>	<b>3,211.00</b>
		=====

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Claimant Name : Leon Synergy Pte Ltd

NRIC No : 201539426M

Signature



Date

: 16-02-23

國際汽車維修  
**KT MOTORWERK**  
Blk 5012 Bedok Ind Park E #01-2020 Singapore 489978.  
(Bedok North Ave 4) Tel: 98287487 Fax 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No. 533784625

Telephone: 98287487  
Fax: 64485177  
Email: ktmotorwerk@hotmail.com

**FINAL REPAIR BILL**

Date : 28.11.2022

**CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD**

Motor Claims Department  
3 ANSON ROAD, #16-00, SPRINGLEAF TOWER  
S(079909)

Vehicle Number : GBB8505Z  
Make/Model : NISSAN NV200  
Date of Accident : 28.07.2022

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Cost of Repair (Recommended By Surveyor)	\$2,900.00
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<b>GRAND TOTAL</b>	<b>\$ 2,900.00</b>
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ISSUED BY

  
\_\_\_\_\_  
Mr John  
Mobile: 98287487  
Email: ktmotorwerk@hotmail.com



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
9 Temasek Boulevard #42-01b, Singapore 038989  
Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)  
GST Reg No: M400017735  
UEN: S66SS0020G

**TAX INVOICE**

KT MOTORWERK - LEON SYNERGY  
PTE LTD

**Invoice Number**  
GR-2022-002882

**Invoice Issue Date**  
30 Jul 2022

**Invoice Due Date**  
06 Aug 2022

Total Amount (S\$) 28.97  
Total GST 7.00% (S\$) 2.03  
Total Amount Incl. of GST (S\$) 31.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	29/07/2022,28/07/2022,GB88S05Z,GBC5294X	28.97	2.03	31.00
		Total Amount (S\$)		28.97
		Total GST 7.00% (S\$)		2.03
		Total Amount Incl. of GST (S\$)		31.00

***This is a computer generated document.***  
***No signature is required.***

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 22 August 2022 12:09 PM  
**To:** hengheng79987998@gmail.com  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBC 5294X(CHINA TAIPING) AND GBB 8505Z AT/ALONG 749 JURONG WEST ST 73 OPEN CARPARK ON 28/07/2022

22 Aug 2022

**Jin Yi Tang Reflexology Health Center**  
Driver: Lim Tuan Heng @ Teo Ho Lye

[By Email Only]

Dear Sir/Madam,

**You Ref: GBC5294X**

**Our Ref: CC6/CTI22007723/Apa3**

**ACCIDENT INVOLVING GBC 5294X(CHINA TAIPING) AND GBB 8505Z AT/ALONG 749 JURONG WEST ST 73 OPEN CARPARK ON 28/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBB8505Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 17 February 2023 8:26 AM  
**To:** 'Lynn Khong'  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Dear Sirs,

For an update, we have settled the matter at **\$3,211.00 (all-in)** with third party.

1. Cost of Repair	\$ 2,900.00
2. Loss of Use (4days x \$70.00)	\$ 280.00
3. LTA/GIA Search Fee	\$ 31.00
<b>Total</b>	<b>\$ 3,211.00</b>

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>

**Sent:** Monday, January 30, 2023 6:01 PM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Hi Hsiao Tong,

LOU to offer from lower benchmark up to \$80/day.

	Amount Claimed	Amount Revised	Handler Mandate
1. Cost of Repair	\$ 2,900.00	\$ 2,900.00	\$ 2,900.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 360.00 (4DAYS X \$90.00)	\$ 240 – 320 (4DAYS X \$90.00)
3. LTA/ GIA SEARCH FEE	\$ 31.00	\$ 31.00	\$ 31.00

Total | \$ 3,331.00

| \$ 3,291.00

| \$ 3,171.00 – 3,251.00

Thank you

Regards,

**Lynn Khong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

| FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

| WeChat: 太平狮城 Taiping SG

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Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, January 17, 2023 12:25 PM

**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** [SEEK MANDATE] - SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022



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Your ref: **SNM22D205319/C02/GBC5294X/KHONGLH**

LKK ref : CC6/CTI22007723/Apa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBC5294X(CHINA TAIPING) AND GBB8505Z(TP) ON 28/07/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party parked vehicle who was on his left while he coming out from parking lot.

We seek your approval to offer repairer "**KT MOTORWERK**" at **\$3,291.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,076.18	\$ 2,900.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 360.00 (4DAYS X \$90.00)
3. LTA/ GIA SEARCH FEE	\$ 31.00	\$ 31.00
<b>Total</b>	<b>\$ 10,507.18</b>	<b><u>\$ 3,291.00</u></b>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 21 November 2022 12:29 PM

**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Sent:** Monday, 15 August 2022 5:24 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Hi LKK / Hsiao Tong,

Please find GIA reports attached.

Thank you

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Lynn Khong**

Executive Motor Claims

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, 15 August 2022 4:09 pm  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D205319/C02/GBC5294X/KHONGLH / FW: Direct Settlement - Accident Involving GBC5294X (OI : CTI - TBA) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Dear Sir,

Please note that officer in charge for this case is Lynn Khong.

Claim no SNM22D205319/C02/GBC5294X/KHONGLH.

Dear Lynn,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 15 August 2022 2:24 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBC5294X (OI : CTI - TBA) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 8505Z at M/s KT Motorwerk on 11/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)