

Hsiao Tong (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 30 January 2023 6:01 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Hi Hsiao Tong,

LOU to offer from lower benchmark up to \$80/day.

	Amount Claimed	Amount Revised	Handler Mandate
1. Cost of Repair	\$ 2,900.00	\$ 2,900.00	\$ 2,900.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 360.00 (4DAYS X \$90.00)	\$ 240 – 320 (4DAYS X \$90.00)
3. LTA/ GIA SEARCH FEE	\$ 31.00	\$ 31.00	\$ 31.00
Total	\$ 3,331.00	\$ 3,291.00	\$ 3,171.00 – 3,251.00

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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Wishing you and your family **abundance of happiness, prosperity, and success!**

HAPPY LUNAR NEW YEAR “兔” YOU!



春节快乐，万事如意
Wishing you & your family a Happy Lunar New Year!

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, January 17, 2023 12:25 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [SEEK MANDATE] - SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

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Your ref: **SNM22D205319/C02/GBC5294X/KHONGLH**

LKK ref : CC6/CTI22007723/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC5294X(CHINA TAIPING) AND GBB8505Z(TP) ON 28/07/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party parked vehicle who was on his left while he coming out from parking lot.

We seek your approval to offer repairer "KT MOTORWERK" at **\$3,291.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,076.18	\$ 2,900.00
2. Loss of Use (4days x \$100.00)	\$ 400.00	\$ 360.00 (4DAYS X \$90.00)

3. LTA/ GIA SEARCH FEE	\$ 31.00	\$ 31.00
Total	\$ 10,507.18	\$ 3,291.00

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 21 November 2022 12:29 PM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Monday, 15 August 2022 5:24 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM22D205319/C02/GBC5294X/KHONGLH | Direct Settlement - Accident Involving GBC5294X (INSD) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Hi LKK / Hsiao Tong,

Please find GIA reports attached.

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 15 August 2022 4:09 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: O/R: SNM22D205319/C02/GBC5294X/KHONGLH / FW: Direct Settlement - Accident Involving GBC5294X (OI : CTI - TBA) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

Dear Sir,

Please note that officer in charge for this case is Lynn Khong.

Claim no SNM22D205319/C02/GBC5294X/KHONGLH.

Dear Lynn,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 15 August 2022 2:24 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC5294X (OI : CTI - TBA) AND GBB8505Z (TP : LKK REF - CC6/CTI22007723/Apa3) on 28/07/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBB 8505Z at M/s KT Motorwerk on 11/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)