

TSR AUTOMOTIVE PTE LTD

UEN No. 202201279H
160 Sin Ming Drive, #06-15
Sin Ming Auto City, Singapore 575722
Email: tsrteamworks2022@gmail.com

ATTN: MOTOR CLAIM DEPARTMENT (T.P)

WITHOUT PREJUDICE

ADDRESS: China Taiping Insurance (Singapore) Pte Ltd


Dear Sir/ Mdm :

Accident involving our vehicle No : SKV 892 & your insure vehicle 5JF 6737TDate Of Accident 07/08/2022 . Along / At Johor Bahru, Johor, Malaysia .

Refer to the matter . The accident was caused solely by the negligence of your insured and as a result the following costs and losses had incurred.:

		AMOUNT
1	FINAL REPAIR BILL INCLUDE GST	S\$ <u>\$8345.75</u>
2	SURVEYOR REPORT FEE	S\$ <u>LKK</u>
3	RENTAL BILL : L.O.U.	S\$ <u>—</u> <u>Waiting 1 Sun + 4 Working</u> <u>6 day x \$150.00 =</u> <u>\$900.00</u>
4	T.P INSURANCE SEARCH :	S\$ <u>\$2.00</u> <u>Insurance search</u>
5	OTHER DOCUMENT.:	S\$ <u>—</u> <u>—</u>
TOTAL :		S\$ <u>\$9247.75</u>

Please kindly let us have your confirmation to settle our claim within **30 days**.
Kindly contact Ryan Soh regarding the above matter.



Ryan Soh
Hp : 93825367
Tel : 64535654

LETTER OF AUTHORITY & INDEMNITY

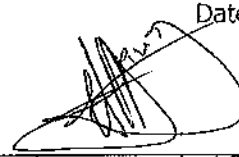
To: **TSR AUTOMOTIVE PTE LTD**

ACCIDENT INVOLVING VEHICLE NO. SKV 89Z AND SJF 67371

ALONG Johor Bahru, Johor, Malaysia ON 07/08/2022

1. I/We, the owner of vehicle no. SKV 89Z hereby instruct and authorise you to commence repairs to the said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorised to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
4. Upon resolving my/our claim, you are authorised to agree with my/our solicitors on the amount of their professional costs and disbursements for acting for me/us and to receive payment of the balance of the settlement sum on my/our behalf directly into your account.
5. In the event that I/we am/are required to attend at my/our solicitors' office or to attend Court in connection with my/our claim, I/we shall render full co-operation.
6. In the event that my/our claim against the third party and/or his insurers is not successful or cannot be proceeded with, I/we authorise you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respect, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/We shall also be personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your Solicitors.
7. If for whatever reason, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
8. In the event that the third party's insurance company send a cheque for the settlement amount directly to you, you have to pay **TSR AUTOMOTIVE PTE LTD** our repair costs and others, which is included in the settlement amount. Failure to do so may result in us commencing legal action against you to recover for our repair costs and others.

Dated this 11 day of 08 20 22


 Name TOR HUI YING
 NRIC No. S82841442
 ROC No. _____
 (company stamp, if applicable)
 Address : _____

Contact No. _____

Name of Insurers : _____
 Policy No. : _____
 Excess : _____

=> Claiming third Party
 => Vehicle Provide

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00094182200 Claim No : SNM22D205539/C02/SJF6737T/TANKL

Claimant : TOR HUI YING

Amount : S\$8,947.75
SINGAPORE DOLLARS EIGHT THOUSAND NINE HUNDRED FORTY SEVEN
AND CENTS SEVENTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKV89Z
Insured Vehicle No. : SJF6737T

Date of Loss : 07/08/2022
Place of Accident : JALAN SUTERA PULAI 1/6, SKUDIA, MALAYSIA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN KOK WEE
Driver Name : TAN KOK WEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,345.75
(3) Loss of Use/Rental/ Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 8,947.75

Claimant Name: TOR HUI YING

NRIC No : 582841442

Signature : 

Date : 17/05/2023



TSR Automotive Pte Ltd

160 Sin Ming Drive, Sin Ming Auto City #06-15 Singapore 575722
Mobile: +65 9003 0857
Email: tsrteamworks2022@gmail.com

PRO FORMA

INVOICE NO : TP 1046

03/10/2022

*

SKV 89 Z

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
3 ANSON ROAD
#16-00, SPRINGLEAF TOWER
SINGAPORE 079909

*

TOYOTA
ALPHARD

Accident Date: 07/08/2022

Lump Sum Repair, Supply Parts &
Labour .

\$ 8,345.75

Sub - Total : \$ 8,345.75

TOTAL : \$ 8,345.75

Notes: All cheques must be crossed and make
payable to " TSR Automotive Pte Ltd ".

Received Vehicle in Good Order

for TSR Automotive Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJF6737T

Date of Accident

07/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 08/04/2022 - 31/05/2023

Requested By

Requested Date 10/08/2022 14:55

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 22 November 2022 8:49 AM
To: kkwee1020@live.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SJF6737T (CHINA TAIPING) AND SKV89Z AT/ALONG JALAN SUTERA PULAI 1/6, TAMAN SUTERA UTAMA, 81300 SKUDAI, JOHOR, MALAYSIA ON 07/08/2022

Our Ref: CC6/CTI22007717/Kga3

Insured Name : Tan Kok Wee
Insured Driver : Tan Kok Wee

Dear Sir/Madam,

ACCIDENT INVOLVING SJF6737T (CHINA TAIPING) AND SKV89Z AT/ALONG JALAN SUTERA PULAI 1/6, TAMAN SUTERA UTAMA, 81300 SKUDAI, JOHOR, MALAYSIA ON 07/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKV89Z against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, 11 May 2023 4:33 pm
To: EzLyna (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: {SEEK MANDATE} / SNM22D205539/C02/SJF6737T/TANKL / FW: Direct Settlement - Accident Involving SJF6737T (OI : CTI - SNM22D205539/C02/TANKL) and SKV89Z (TP : LKK REF - CC6/CTI22007717/Kga3) on 07/08/2022

Dear Ezlyna,

We refer to your email below.

Please proceed to offer up to \$8,947.75(all-in).

Please keep us posted for us to act accordingly.

Thank you.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, January 9, 2023 2:54 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / SNM22D205539/C02/SJF6737T/TANKL / FW: Direct Settlement - Accident Involving SJF6737T (OI : CTI - SNM22D205539/C02/TANKL) and SKV89Z (TP : LKK REF - CC6/CTI22007717/Kga3) on 07/08/2022

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Your ref: OUR REF: SNM22D205539/C02/SJF6737T/TANKL
LKK ref : CC6/CTI22007717/Kga3

Dear Kah Leong,

ACCIDENT INVOLVING SJF6737T (CHINA TAIPING) AND SKV89Z (TP) ON 07/08/2022

We refer to the above matter.

It is an accident under BOLA 22, While reversing OI hit onto TP parked vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "TSR Automotive Pte Ltd" at \$8,947.75 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 20,890.62	\$ 8,345.75
2. Loss of Use (6 days x \$150)	\$ 900.00	\$ 600.00 (6 days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,792.62	\$ 8,947.75

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 03/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Thursday, 17 November 2022 12:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205539/C02/SJF6737T/TANKL / FW: Direct Settlement - Accident Involving SJF6737T (OI : CTI - SNM22D205539/C02/TANKL) and SKV89Z (TP : LKK REF - CC6/CTI22007717/Kga3) on 07/08/2022

Dear LKK,

We refer to the email below.

Please advise any updates on the LOD as third party workshop is chasing for settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 26 October 2022 8:13 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM22D205539/C02/SJF6737T/TANKL / FW: Direct Settlement - Accident Involving SJF6737T (OI : CTI - SNM22D205539/C02/TANKL) and SKV89Z (TP : LKK REF - CC6/CTI22007717/Kga3) on 07/08/2022

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Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, 26 October 2022 12:41 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205539/C02/SJF6737T/TANKL / FW: Direct Settlement - Accident Involving SJF6737T (OI : CTI - SNM22D205539/C02/TANKL) and SKV89Z (TP : LKK REF - CC6/CTI22007717/Kga3) on 07/08/2022

Without Prejudice

Dear Mei Kwan,

We refer to the above matter.

Attached is the third party Letter of Demand for your actions.

Please seek our mandate before any claims settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Tan Kah Leong

Sent: Monday, 15 August 2022 4:25 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D205539/C02/SJF6737T/TANKL / FW: Direct Settlement - Accident Involving SJF6737T (OI : CTI - TBA) and SKV89Z (TP : LKK REF - CC6/CTI22007717/Kga3) on 07/08/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

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Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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