

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG22007707/GA3 (SGQ198R)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0689/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

19-May-2023
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR EU 8838 C - Audi A3 SEDAN 1.0 TFSI

With reference to the above-mentioned vehicle, no. **EU 8838 C**, claimant, **Ms. Tan Hwee Sian**, please find the related document per attached.

1. A copy of the Original invoice no. 85018651 – S\$ 1,341.36.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 300.00 (S\$ 100.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – EU 8838 C

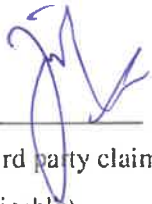
AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, TAN HWEE SIAN (the third party claimant) of 126 SHELFORD ROAD SINGAPORE 288499 (address), owner of EU 8838 C (vehicle no.) hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. EU 8838 C that was damaged pursuant to the accident which occurred on 01/08/2022 (date) along KONG MEN SAN MONASTERY (OPEN CARPARK) (location) involving vehicle no/s SGQ 198 R ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of AUG (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 1341.36 (Repair Cost), S\$ 300.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. EU 8838 C that was damaged pursuant to the accident which occurred on 01/08/2022 (date) along KONG MEN SAN MONASTERY (OPEN CARPARK) (location) involving vehicle no/s SGQ 198 R. This is pursuant to the inspection conducted on 15/08/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner TAN HWEE SIAN ("the third party claimant") of vehicle no. EU 8838 C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to EU 8838C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.


This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of MAY (month) 20 23 (year)


Lup

Signed by appointed surveyor




Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:57

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018651	Account: A0006 (T 0)
	Date : 18/05/2023	AIG ASIA PACIFIC INSURANCE PTE LTD
	Order : EU8838C	MOTOR CLAIM DEPT
	Term : 30	AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120

Regn No: EU8838C (V 33714)	Regn Date: 29/05/2017	Mileage: 84956	WIP No.: 37077
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V1H1071888	Engine: CHZ 362117	Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00

Parts 0.00
Labour 0.00
Sublet 1,242.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,242.00

8% GST 99.36

Grand Total 1,341.36



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RA 012817 2022-09

Hirer's Name Tan Hwee Sian		Date of Birth 29/5/63	Passport/ Nric No. S1588179/H	Nationality
Address 126 Shelford Road		Occupation	Driving Licence No. As Above	Date of Expiry Life.
	Postal Code 288499	Contact No	Mobile Phone No. 9666 0113	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.	

Date 26.9.22	Time 9.25am.	Mileage KM	
Date 29.9.22.	Time 10.30am.	Mileage KM	Remarks 168threeSian@gmail.com

Date	Time	Mileage	Remarks
29.9.22	10.30am	KM	168threesian@gmail.com

- ☑ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ☑ No refund will be given for vehicle that returns early.
- ☑ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ☑ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ☑ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ☑ Hirer is responsible for all parking fines & traffic summons.
- ☑ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ☑ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ☑ Vehicle returned after office hour will be charged to the next working day.
- ☑ Hourly extension is charged at 1/5 of the daily rate.
- ☑ As preventive maintenance, please check water & engine oil daily.
- ☑ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ☑ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ☑ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	3	@	100	300
DISCOUNT				
GST @ 7%				
TOTAL				300
EXTENSION				m105888
			RC 090180 2022-09	
Audi / KS				
EU 8838C				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

*I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.*

for **CHAN'S & SONS ENTERPRISE**

VEHICLE NO. <u>SUP 2410 Z</u>	MODEL
FROM	RETURN <small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM. SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Tax Invoice

chan's

www.chans.com.sg
CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M
363 Sembawang Road, Goodlink Park,
Singapore - 758379
Email: admin@chans.com.sg

Tax Invoice No:
INV0902642022-09

Dated:
September 29, 2022

Rental Agreement No:
RA 012817 2022-09

Terms of Payment:
Due upon receipt

Customer Reference:
EU8838C

Notes:
EU8838C

Customer Details
TAN HWEE SIAN
NO. 126 SHELFORD ROAD Singapore 288499

Executive Name:AUDI KEE SIANG

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMP2410Z		2022-09-26	2022-09-29	3 Days	93.46	280.37
							280.37

GST 7% (7%) **19.63**

Amount in words :
Three Hundred Singapore Dollar (SGD)

Total (SGD) **300.00**

Declaration:
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

This is a Computer generated document.
No signature is required.

Income Terms
Terms

Official Receipt

CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 090180 2022-09
Date : 29/09/2022

Customer Details

TAN HWEE SIAN
NO. 126 SHELFORD ROAD Singapore - 288499
Phone no: 96660113
IC: SXXXX179H

Particulars	Price (SGD)
Invoice # INV 90264 2022-09 Date # 29/09/2022 Car Plate No: SMP2410Z	300.00
Paid amount:	300.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: M105888 Cheque Date: 29/09/2022 Amount (in Words) : Three Hundred Singapore Dollar (SGD) Only	

* Computer Generated Receipt no Sign Required

2410

First Data™

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 29/09/22 TIME: 10:22:34
BTH NUM: 001212 INV NUM: 005888
MID : 000702053084422 TID : 72205400

SALE

Card Num: **** * 8431 Manual

RREF NUM: 102234009601 Card TYPE: MC
APPR CODE: A13060 TRC NUM: 009601
EXP DATE: 12/12/22

TOTAL : SGD 300.00

SIGN: _____

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- MERCHANT COPY ---
REGIONAL FDMS 1.5.5.AG


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

sgq198r

Date of Accident

01/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **19/03/2022 - 18/03/2023**

Requested By **LIM KEE SIANG (PREMIUM AU...**

Requested Date **08/08/2022 16:18**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG22007707/Aga3

26 AUGUST 2022

Sheryl Chung Wui Thye
182 ANG MO KIO AVENUE 5
#06-2902 KEBUN BARU LINK 2
SINGAPORE 560182




Dear Sir/Madam,

ACCIDENT INVOLVING SGQ 198R & EU 8838C ON 01/08/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **EU 8838C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

	SCENARIO	DESCRIPTION	 X	 Y
	CAR PARK (including parking space not designated as parking lot)			
22.		Vehicle X – Moving Vehicle Y – Parked Reason: Moving / reversing vehicles must exercise greater care than parked vehicles	100%	0%

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: **Video Footage** / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Cecilia Chong

Case Handler
DID: 6749 4274
EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Aug 2022 12:09	Clm Dtl Modified	Claimant's Name: -> TAN HWEE SIAN. Claimant's ID: -> SXXXX179H.	[A] HOW MEI KWAN
2	14 Aug 2022 12:09	Clm Veh Model Changed	(205252) AUDI A3 999cc TFSI S TRONIC (LED) (A).	[A] HOW MEI KWAN
3	14 Aug 2022 12:09	Clm Created	Reg No: EU8838C. Acct Date: 2022/08/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	14 Aug 2022 12:09	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	14 Aug 2022 12:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/23	[A] HOW MEI KWAN
6	14 Aug 2022 12:09	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	14 Aug 2022 12:09	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	14 Aug 2022 12:09	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	14 Aug 2022 12:09	Label Added	(23):Express.	[A] HOW MEI KWAN
10	14 Aug 2022 12:09	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	29 Dec 2022 09:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	29 Dec 2022 09:14	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	29 Dec 2022 09:14	Clm Dtl Modified	JPJ Reg. Date: -> 2017/05/29.	[A] JOANNE LEE KHANG MIN
14	29 Dec 2022 09:14	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	22 May 2023 10:38	Adj Mandate Request	Cur.Reg:1643.36:Liability: 100%(B22) *Quantum: \$1,643.36 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	23 May 2023 11:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/23. Mandate Remarks: Approved. to settle not exceeding \$1,643.36 subj to submission of all supporting docs	[I] Tam, Ivan-WK
17	23 May 2023 11:02	Adj Mandate Set	Approved:1643.36:Approved. to settle not exceeding \$1,643.36 subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2830153	16 Aug 2022 10:02:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	EU8838C	SGQ198R	11.00
2889587	29 Dec 2022 09:14:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	EU8838C	SGQ198R	11.00

