

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 6 June 2023 11:21 AM
To: Irene Tay
Cc: Admin A
Subject: RE: OMITTED TOWING FEE / CTP REF NO. SNM22D205732C02---: [SEEK MANDATE] / Direct Settlement - Accident Involving SMP4130T (OI : CTI - TBA) and SHA4254H (TP : LKK REF - CC6/CTI22007705/ga3) on 11/08/2022

Dear Irene,

We refer to the above matter.

My thousand apologies as omitted towing fee claim by TP WS. Kindly let us have your approval as per follows:-

1. Cost of Repair (w/GST)	\$ 9,630.00
2. Loss of Rental (9 days x \$114.95)	\$ 1,034.55
3. Loss of Income (9 days x \$50)	\$ 450.00
4. LTA/GIA Search Fee	\$ 7.45
5. Towing fee	\$ 80.00
Total	\$11,202.00

Thank you.

With warmest regards,
Ezlyna

From: EzLyna (LKKAuto)
Sent: Tuesday, June 6, 2023 11:12 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: CTP REF NO. SNM22D205732C02---: [SEEK MANDATE] / Direct Settlement - Accident Involving SMP4130T (OI : CTI - TBA) and SHA4254H (TP : LKK REF - CC6/CTI22007705/ga3) on 11/08/2022

Dear Irene,

We refer to your email below.

We have called Person In Charge from Seektop Pte Ltd Hp:86856789 that we will settle third party claim for this accident. He acknowledged that.

Thank you.

With warmest regards,
Ezlyna

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, June 5, 2023 3:17 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: CTP REF NO. SNM22D205732C02---: [SEEK MANDATE] / Direct Settlement - Accident Involving SMP4130T (OI : CTI - TBA) and SHA4254H (TP : LKK REF - CC6/CTI22007705/ga3) on 11/08/2022

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Please inform insured before any settlement.

Thereafter, you may proceed to offer repairer "Bifrost Auto Pte Ltd" at \$11,122.00 (all-in).

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Sent: Monday, May 8, 2023 11:11 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:[SEEK MANDATE] / Direct Settlement - Accident Involving SMP4130T (OI : CTI - TBA) and SHA4254H (TP : LKK REF - CC6/CTI22007705/ga3) on 11/08/2022

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Your ref: TBA SMP4130T

LKK ref : CC6/CTI22007705/ga3

Dear Irene,

ACCIDENT INVOLVING SMP4130T (CHINA TAIPING) AND SHA4254H (TP) ON 11/08/2022

We refer to the above matter.

It is a chain collision under BOLA 28 (Ass.0%) 4 vehicles involved. OI(3rd) TP (2nd. (pls find enclosed VF). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Bifrost Auto Pte Ltd" at \$11,122.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 25,418.94	\$ 9,630.00 w/GST (L/Sum)
2. Loss of Rental (9 days x \$114.95)	\$ 1,034.55	\$ 1,034.55
3. Loss of Income (9 days x \$80)	\$ 720.00	\$ 450.00 (9 days x \$50)
3. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$27,180.94	<u>\$11,122.00</u>

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, August 25, 2022 1:46 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMP4130T (OI : CTI - TBA) and SHA4254H (TP : LKK REF - CC6/CTI22007705/ga3) on 11/08/2022

Dear Mdm,

Enclosed herewith our insured SAS REPORT.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 August 2022 10:35 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMP4130T (OI : CTI - TBA) and SHA4254H (TP : LKK REF - CC6/CTI22007705/ga3) on 11/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search
- TP video footage

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)