

## Hsiao Tong (LKKAuto)

**From:** HD Perfect Autowork <hdperfectautowork@gmail.com>  
**Sent:** Wednesday, 8 February 2023 2:07 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** CS A Team; Admin A  
**Subject:** Re: Accident involving SMH1604E and SMP4220S (Your Ref: TBA) \*\*\* LKK REF: CC4/ASM22007704/Aga3

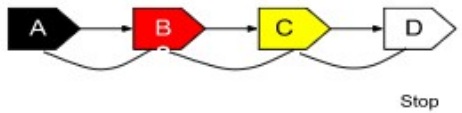
Dear Hsiao Tong,

We refer to the above matter and your email dated 08/02/2023.

We acknowledge under the BOLA Agreement, the vehicle behind (which is your insured / SMP4220S) will be 100% liable for losses incurred by the vehicle immediately in front (our client / SMH1604E). We enclosed the BOLA Scenario below for your further references:

### Illustration

For cases where BOLA scenario 28 applies, the driver of the vehicle behind will be liable for losses incurred by the vehicle immediately in front only.

	SCENARIO	DESCRIPTION
28.		<p>Driver of the vehicle behind will be 100% liable for losses incurred by the vehicle immediately in front only</p> <p><b>Reason:</b> To avoid costly litigation for collision damages</p> <p>Note:</p> <p>In cases where vehicle A lost control:</p> <ol style="list-style-type: none"><li>If there is no contact between A and B, B is 100% liable to C, C is 100% liable to D</li><li>If there is contact between A (moving/stationary) and B, scenario 28 / 28 (h) applies</li></ol>

Kindly note the Traffic Police Investigation Result does not apply for the BOLA Agreement.

Please review the case and we are looking forward to hearing from you soon.

Thank You.

Regards,

*Irene*

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Wed, Feb 8, 2023 at 12:36 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Sirs,

Please be informed that we have our principal instruction to reject your client claim as the vehicle of SLV4173A was being charged for Careless Driving. Attached PIR for you easy reference.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Wednesday, 1 February 2023 2:34 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SMH1604E and SMP4220S (Your Ref: TBA) \*\*\* LKK REF: CC4/ASM22007704/Aga3

Dear Hsiao Tong,

We refer to your reference CC4/ASM22007704/Aga3 pertaining to the accident involving SMH1604E and SMP4220S. We trust you have received the mandate approval to act from AXA. Please let us have an update on the status of our client's claim via our LOD dated 17/11/2022. Your early reply is most appreciated.

Thank you and regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

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Singapore 415875

On Thu, Jan 12, 2023, 3:05 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

Without Prejudice

Dear Sirs,

We are pending mandate approval from AXA.

We will follow up and get back to you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Monday, 9 January 2023 2:50 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: Accident involving SMH1604E and SMP4220S (Your Ref: TBA) \*\*\* LKK REF: CC4/ASM22007704/Aga3

Dear Mei Kwan,

We refer to your reference CC4/ASM22007704/Aga3 regarding the accident involving SMH1604E and SMP4220S on 17/11/22.

We would appreciate it if you can kindly let us have your update/comment to facilitate and/or to extend our assistance to you toward an expedient conclusion to the above-said accident.

Thank you and regards,

Irene

Mobile: 8297 9787

HL Perfect Autowork Pte. Ltd.

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Premier@Kaki Bukit

Singapore 415875

On Fri, Nov 18, 2022, 9:11 AM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi CS team,**

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**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** HD Perfect Autowork <[hdperfectautowork@gmail.com](mailto:hdperfectautowork@gmail.com)>

**Sent:** Thursday, 17 November 2022 10:04 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** Accident involving SMH1604E and SMP4220S (Your Ref: TBA)

Dear Sir / Madam,

Kindly refer to the attached LOD.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875