

India International Insurance Pte Ltd
60 Cecil Street
#04-#05 IOB Building
Singapore 049711
Attn: Motor Claims
Yr Ref: CC4/III22007701/AGA3 (FBT9005Z)

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0678/2022/NH Our Ref

14-Mar-2023 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLS 6939 K - Audi A3 SEDAN 1.0 TFSI

With reference to the above-mentioned vehicle, no. **SLS 6939 K**, claimant, **Mr. Lee Chong Hua**, please find the related document per attached.

1. A copy of the Original invoice no. 85018401 – S\$ 2,021.76.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 180.00 (S\$ 60.00 x 3 working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
India Insurance – SLS 6939 K

Authorization Letter

PA/TP/0678/2022/MH

10 January 2023

Mr. Lee Chong Hua
5 Pine Close
#16-141
Singapore 391005

India International Insurance Pte Ltd
60 Cecil Street
#04-#05 IOB Building
Singapore 049711
Attn: Motor Claims Dept
Yr Ref: CC4/III22007701/Aga3

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SLS 6939 K & FBT 9005 Z
AT ALONG JALAN BUKIT MERAH FILTERING ROAD TO CTE
TOWARDS OPPOSITE BLK 132 TIONG BAHRU ON 05/08/2022.**

I am the owner of SLS6939K.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Lee Chong Hua

Copy to Norah Khai, Premium Automobiles Pte Ltd



India International Insurance Pte Ltd
 60 Cecil Street
 #04-#05 IOB Building
 Singapore 049711
Attn: Motor Claims Dept
Yr Ref: CC4/III22007701/Aga3

Norah Khai From
 6768 9911 Telephone +65 -
 6841 1183 Telefax +65 -
 Body Repair Our Dept

PA/TP/0678/2022/MH Our Ref
 10 January 2023 Date
 1 Total Pages

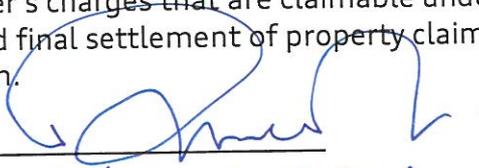
RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V5J1013403
Vehicle Regn No. : SLS 6939 K
Vehicle Mileage : 68137 KM
Vehicle Owner : Mr. Lee Chong Hua
Liability : **Direct Settlement by Cecilia Chong of LKK Auto Consultants Pte Ltd via email dated 22/08/2022 with LOU.**
Accident Date : 05/08/2022
Place : **ALONG JALAN BUKIT MERAH FILTERING ROAD TO CTE TOWARDS OPPOSITE BLK 132 TIONG BAHRU**
Repair Cost : S\$ 2021.76
WIP No. : 36336
Repairer’s Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd,
 Showroom
 9 Leng Kee Road
 Singapore 159090
 Telephone (65) 6566 1111
 Telefax (65) 6471 3733

Service & Parts Centres
 55 Ubi Rd 1
 Singapore 408699
 Telephone (65) 6336 2323
 Telefax (65) 684 11183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer’s charges that are claimable under the policy will be deemed in full and final settlement of property claim only without prejudice to injury claim.

Insured Signature : 
Time : 12/1/2023 @ 1230 pm.
Date : _____

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0004333
Claimant Ref SLS6939K

We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2021.76 (repair cost), S\$ 180.00 (loss of use/rental), S\$ 348 (search fee), vehicle no. SLS6939K that was damaged pursuant to the accident which occurred on 05/08/2022 (date) at ALONG JALAN BUKIT MERAH FILTERING ROAD TO CTE TOWARDS OPPOSITE BLK 132 TIONG BAHRU (location) involving vehicle no. FBT9005Z (insured vehicle). This is pursuant to the inspection conducted on 12/08/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEE CHONG HUA ("the third party claimant") of vehicle no. SLS6939K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLS6939K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2009.21 to PREMIUM AUTOMOBILES PTE LTD.

Dated this 19 day of APRIL 20 23

CLAIMANT:

Signature: [Signature]
Signed by "the workshop" (with chop)
Name: LIM KEE SIANG
NRIC: GXXXX 569M
Address: 55 UBI ROAD 1 . SINGAPORE 408699
Nationality: _____
Occupation: _____

WITNESS:

Signature: [Signature]
Signed by appointed Surveyor
Name: LKK AUTO CONSULTANTS PTE LTD
NRIC: 199607198R
Address: 51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK
#02-25 SINGAPORE 408933
Nationality: _____
Occupation: _____



Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:58

Company Reg. No. 199902271W
GST Reg. No. 199902271W

| | | |
|--|----------------------------|---|
| INDIA INTERNATIONAL INSURANCE PTE L MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BULIDNG SINGAPORE 049711 049711 ATTN: LALITHA/BAKIS/INDRA | Invoice No: 85018401 | Account: I0005 (T 0) |
| | Date : 13/03/2023 | INDIA INTERNATIONAL INSURANCE PTE L MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BULIDNG SINGAPORE 049711 |
| | Order : SLS6939K | |
| | Term : 30 | |
| Regn No: SLS6939K (V 35173) | Regn Date: 30/09/2017 | Mileage: 66198 |
| Model: A3 SEDAN 1.0 TFSI 8VMANG | Chassis: WAUZZZ8V5J1013403 | WIP No.: 36336 |
| | | Engine: CHZ 528874 |
| | | Dept: U |
| You have been assisted by :- UB-Lim Kee Siang (43) | | |

| | Details | Qty | Unit Price | Amount |
|---|--|--------|------------|--------|
| S | BODYWORK M: TO REMOVE AND TRANSFER REAR PARKING AID. | 280.00 | 1.00 | 280.00 |
| S | BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED. | 700.00 | 1.00 | 700.00 |
| S | BODYWORK M: TO RESPRAY REAR BUMPER. | 700.00 | 1.00 | 700.00 |
| S | BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK | 192.00 | 1.00 | 192.00 |

Parts 0.00
Labour 0.00
Sublet 1,872.00
Menus 0.00
Lubricant 0.00

Sub-Total 1,872.00

8% GST 149.76

Grand Total 2,021.76



Received by

For & on behalf of
Premium Automobiles Pte Ltd

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 05 Aug 2022 / 17:24:43

Receipt Date/Time : 05 Aug 2022 / 17:24:43

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220805-003066

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|---|-------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - FBT9005Z As at 05 Aug 2022/13:48:00 Insurance Co: INDIA INT'L INS PTE LTD | | | | |
| 1 | Insurance Enquiry - FBT9005Z Enquiry Fee 20220805172333749192 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| | 526471XXXXXX0806 | | eNETS Credit Card | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|------------------------------|---|--------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 14 Aug 2022 02:40 | Clm Dtl Modified | Claimant's Name: -> LEE CHONG HUA. Claimant's ID: -> SXXXX507E. | [A] HOW MEI KWAN |
| 2 | 14 Aug 2022 02:40 | Clm Veh Model Changed | (206113) AUDI A3 999cc SEDAN TFSI (A). | [A] HOW MEI KWAN |
| 3 | 14 Aug 2022 02:40 | Clm Created | Reg No: SLS6939K. Acct Date: 2022/08/05. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (HQ) | [A] HOW MEI KWAN |
| 4 | 14 Aug 2022 02:40 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 14 Aug 2022 02:40 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/08/23 | [A] HOW MEI KWAN |
| 6 | 14 Aug 2022 02:40 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 14 Aug 2022 02:40 | Label Added | (30653):Direct Settlement. | [A] HOW MEI KWAN |
| 8 | 14 Aug 2022 02:40 | Adj Adjuster Assigned | [None] -> ADRIAN LING | [A] HOW MEI KWAN |
| 9 | 14 Aug 2022 10:43 | Clm Veh Model Changed | (206113) -> (207156) AUDI A3 999cc SEDAN TFSI S TRONIC (LED) (A). | [A] HOW MEI KWAN |
| 10 | 17 Aug 2022 11:07 | Adj Mandate Request | Cur Req:0.00:PODS LIABILITY: 100% REMARKS: BOLA S27 | [A] Chong Pui Lin |
| 11 | 19 Aug 2022 12:28 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2022/08/23 | [I] Priya |
| 12 | 19 Aug 2022 12:28 | Adj Mandate Set | Approved:0.00. | [I] Priya |
| 13 | 20 Mar 2023 23:48 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 14 | 20 Mar 2023 23:48 | Clm Dtl Modified | Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 15 | 20 Mar 2023 23:48 | Clm Dtl Modified | JPJ Reg. Date: -> 2017/09/30. | [A] JOANNE LEE KHANG MIN |
| 16 | 20 Mar 2023 23:48 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 17 | 19 Apr 2023 09:20 | Adj Mandate Request | Cur Req:2209.21:Liability: 100% *Quantum: \$2,209.21 (all-in). Pls refer to adjuster report for details. *For your approval please. | [A] CHEW HSIAO TONG |
| 18 | 19 Apr 2023 12:12 | Adj Mandate Set | Approved:2209.21. | [I] Priya |

Date From Date To Audit Type

| ACTIVITY |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2829586 | 15 Aug 2022 10:12:16 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | SLS6939K | FBT9005Z | 11.00 |
| 2934688 | 20 Mar 2023 23:48:11 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SLS6939K | FBT9005Z | 11.00 |