

## Yan (LKK Auto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 12 August 2022 4:39 PM  
**To:** Motor Claims; 'assignments'  
**Cc:** Claims Dept of CTI; Irene Tay; jiapei; sur@lkkauto.com  
**Subject:** RE: DS : RE: 2ND NOTICE TO CONDUCT PRS - YR REF: SNM22D205578/C02/PC8688H/TAYHP | OUR REF: JP/DS/22/YN 686B/RIG - Accident involving YN 686B and PC8688Hnear 5 Jalan Papan, APRI-Westlake Dormitory entrance on 08.08.22  
**Attachments:** PGIA\_redacted.pdf; 2nd PRS\_reject.pdf

### WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Doreen,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Motor Claims <motorclaims@kscgp.com>

**Sent:** Friday, 12 August 2022 3:38 pm

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; jiapei <jiapei@kscgp.com>

**Subject:** DS : RE: 2ND NOTICE TO CONDUCT PRS - YR REF: SNM22D205578/C02/PC8688H/TAYHP | OUR REF: JP/DS/22/YN 686B/RIG - Accident involving YN 686B and PC8688Hnear 5 Jalan Papan, APRI-Westlake Dormitory entrance on 08.08.22

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Kah Leong,

Please be informed that our client is not agreeable to your list of surveyors.

We enclose herein our 2nd Notice to Conduct Pre-Repair Survey for your attention/action.

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: [motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, 12 August 2022 3:00 pm

**To:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D205578/C02/PC8688H/TAYHP & YOUR REF: JP/DS/22/YN 686B/RIG, TO CONDUCT PRS YN686B

**Without Prejudice**

Dear Doreen,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 12 August 2022 2:10 pm

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Subject:** OUR REF: SNM22D205578/C02/PC8688H/TAYHP & YOUR REF: JP/DS/22/YN 686B/RIG, TO CONDUCT PRS YN686B

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Kah Leong,

Please refer to the below email.

Kindly **conduct PRS YN686B** soonest possible on behalf of Irene Tay.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Friday, August 12, 2022 11:42 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** jiapei <[jiapei@kscgp.com](mailto:jiapei@kscgp.com)>

**Subject:** DS : RE - 1st Notice to Conduct Pre-Repair Survey - Your insured: PC 8688H | Our Ref : JP/DS/22/YN 686B/RIG - Accident involving YN 686B and PC 8688H near 5 Jalan Papan, APRI-Westlake Dormitory entrance on 08.08.22

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Doreen

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0985 / Fax: 6538 3708

Email: [motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)

KSCGP Juris LLP (UEN/Registration No: T10LL1855L) is registered in Singapore under the Limited Liability Partnerships Act (Chapter 163A) with limited liability. This message is intended only for the use of the individual or entity to whom it is addressed (including any attachments) and is confidential and may be protected by legal privilege. If you are not the intended recipient, please notify the sender immediately by return email, delete this message and you should not disseminate, distribute or copy any information contained herein. Please note that e-mails are susceptible to change and we shall not be liable for the improper or incomplete transmission of the information contained in this communication nor for any delay in its receipt or damage to your system. We do not guarantee that the integrity of this communication has been maintained nor that this communication is free of viruses, interceptions or interference.

---

**Disclaimer**

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.