

Yan (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Friday, 12 August 2022 3:58 PM
To: 'Zoom Autowerks'; 'assignments'
Subject: RE: Pre-Repair Inspection for SLP 5594 T // Accident on 11/08/2022 @ 10:20HR at along Upper Paya Lebar road x New Industrial Road involving Vehicle Number SLP 5594 T and GBG 4785 G // EQI REF: DM22HO01352/JT
Attachments: T_20220811_7020_.pdf; 5594_0001_merged.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs,

Thank you for your email. Arrangement will be made accordingly.

Any video footage or scene photos?

Dear Sirs,

Please assist on PRS assignment on WP basis. Our insured has not reported the accident.

Thank you.

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay
[Executive | Claims](#)



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Friday, 12 August 2022 3:02 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: Re: Pre-Repair Inspection for SLP 5594 T // Accident on 11/08/2022 @ 10:20HR at along Upper Paya Lebar road x New Industrial Road involving Vehicle Number SLP 5594 T and GBG 4785 G // EQI REF: DM22H001352/JT

Dear All,

Please arrange Lkk for the survey.

On Fri, Aug 12, 2022, 11:08 Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

Without Prejudice

Save As To Costs

With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg

Dear Elin,

Our insured has not reported the accident. Please let us have your client's video footage and scene photos.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
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3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Jaime Tay

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Thursday, August 11, 2022 10:18 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Pre-Repair Inspection for SLP 5594 T // Accident on 11/08/2022 @ 10:20HR at along Upper Paya Lebar road x New Industrial Road involving Vehicle Number SLP 5594 T and GBG 4785 G

Dear Sir/Madam,

We are instructed by Han Ai Ling to notify you of a road traffic accident on 11/08/2022

at about 10:20HR along Upper Paya Lebar road x New Industrial Road involving our client's vehicle registration number SLP 5594 T and vehicle registration number GBG 4785 G driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-

repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018