

## Xin Yu (LKK Auto)

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**From:** Xin Yu (LKK Auto)  
**Sent:** Monday, 17 October 2022 4:37 PM  
**To:** 'Claims - Motor Survey'  
**Cc:** 'Choo, Thelma'; SUR  
**Subject:** RE: LKK \ CMTD2202614/THE - GBG5904Z (Pre-Inspection) / Your Vehicle : SFE3313E | DOA - 01/08/2022  
**Attachments:** GBG 5904Z PARF COE Rebate.pdf; GBG 5904Z SG Car Mart.pdf; GBG 5904Z Marked Estimate.pdf; GBG 5904Z Preliminary Advice.pdf

Dear Telma,

Enclosed preliminary advice of vehicle GBG 5904Z.

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Friday, 12 August 2022 3:50 PM  
**To:** 'Claims - Motor Survey' <MotorSurvey@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Choo, Thelma' <thelma.choo@sompo.com.sg>  
**Subject:** RE: LKK \ CMTD2202614/THE - GBG5904Z (Pre-Inspection) / Your Vehicle : SFE3313E | DOA - 01/08/2022

Dear Grace,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Sent:** Friday, 12 August 2022 2:54 PM  
**To:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>  
**Subject:** LKK \ CMTD2202614/THE - GBG5904Z (Pre-Inspection) / Your Vehicle : SFE3313E | DOA - 01/08/2022

Without Prejudice

Our Reference : CMTD2202614/THE  
Your Reference: GBG5904Z

Dear Irene,

As spoken and agreed to appoint **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability

Hi **LKK Auto**,

Please arrange the named surveyor to conduct the survey for **GBG5904Z** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>

**Sent:** Thursday, August 11, 2022 5:06 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Choo, Thelma <[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)>

**Subject:** Re: SUV/EST \ CMTD2202614/THE - GBG5904Z (Pre-Inspection) / Your Vehicle : SFE3313E | DOA - 01/08/2022

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Dear Grace,

Kindly arrange the pre-inspection for vehicle GBG5904Z on **tomorrow (12/08/2022) after 09:00am.**

Please find enclosed our client's (GBG5904Z) GIA Report for your kind attention.

Thank You.

Regards,

***Irene***

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Tue, Aug 2, 2022 at 2:24 PM Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Without Prejudice

Our Reference : CMTD2202614/THE

Your Reference: GBG5904Z

Hi Shanelle,

We acknowledged receipt of your claim notification.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/  
[thelma.choo@sompo.com.sg](mailto:thelma.choo@sompo.com.sg)

Please email in your appointment request to us 1 day in advance and will arrange Mr. Teo to conduct the survey.

Meanwhile, kindly let us have a copy of your client's accident report and the estimate for our perusal.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** JL Perfect Autowork <[jlperfectautowork@gmail.com](mailto:jlperfectautowork@gmail.com)>  
**Sent:** Tuesday, August 2, 2022 12:42 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** GBG5904Z (Pre-Inspection) / Your Vehicle : SFE3313E | DOA - 01/08/2022

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Dear Sir / Madam,

We are instructed by **Bak Chwee Auto Pte Ltd** to notify you of a road traffic accident on **01/08/2022** at about **16:40 hours** at/along **T-Junction Of Bedok Road & Jln Langgar Bedok** involving our client's/customer's vehicle registration number **GBG5904Z** and vehicle registration number **SFE3313E** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **GBG5904Z is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please assign **SOMPO IN-HOUSE SURVEYOR (Mr Teo)** to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

*Shanelle Lim*

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875