

Rajes

From: Rajes <admin-d@lkkauto.com>
Sent: Friday, 12 August 2022 5:21 PM
To: 'Adeline Chng'; 'assignments'
Subject: RE: OUR REF: SNM22D205618/C02/SLK1379B/CHNGPW & YOUR REF: SMU7333D TO CONDUCT PRS

Dear Adeline,

Thank you for the assignment.
Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]
Sent: Friday, 12 August 2022 5:11 PM
To: wei.shong@tlmotor.com.sg; assignments
Cc: frontdesk@tlmotor.com.sg; sharon.ten@tlmotor.com.sg
Subject: RE: OUR REF: SNM22D205618/C02/SLK1379B/CHNGPW & YOUR REF: SMU7333D TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175

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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>
Sent: Friday, August 12, 2022 4:53 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: frontdesk@tlmotor.com.sg; sharon.ten@tlmotor.com.sg
Subject: RE: OUR REF: SNM22D205618/C02/SLK1379B/CHNGPW & YOUR REF: SMU7333D TO CONDUCT PRS

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Without Prejudice

Dear Adeline,

We select LKK – Marcus Chua to conduct PRI.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, August 12, 2022 4:29 PM
To: Wei Shong <wei.shong@tlmotor.com.sg>
Subject: RE: OUR REF: SNM22D205618/C02/SLK1379B/CHNGPW & YOUR REF: SMU7333D TO CONDUCT PRS

Without Prejudice, Save as to Costs

Our reference: **SNM22D205618 C02/SLK1379B /Chngpw**
Your reference: **SJG6377T**

Dear Sirs

ACCIDENT INVOLVING SLK1379B & SMU7333D ON 15/07/2022

We refer to your email of 12/08/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, August 12, 2022 4:11 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Wei Shong <wei.shong@tlmotor.com.sg>
Subject: OUR REF: SNM22D205618/C02/SLK1379B/CHNGPW & YOUR REF: SMU7333D TO CONDUCT PRS

WITHOUT PREJUDICE
via **EMAIL ONLY**

Dear Adeline,

Please refer to the below email.

Kindly **conduct PRS SMU7333D** soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: wei.shong@tlmotor.com.sg <wei.shong@tlmotor.com.sg>
Sent: Friday, August 12, 2022 1:31 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: frontdesk@tlmotor.com.sg; 'Sharon Ten' <sharon.ten@tlmotor.com.sg>
Subject: Arrange survey - Accident Involving SMU7333D (TLM) and SLK1379B (China Taiping) on 15.07.2022

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Your Ref: SLK1379B

Our Ref: SMU7333D

DOA: 15.07.2022

Without Prejudice

Dear All,

We refer to the above matter.

Please arrange for survey as soon as possible.

SAS report password is SMU7333D1754C

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,

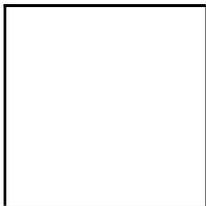


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