



# Service Request Details

Claim

S2M048RQ

Reference

CC4/ASM22007687/Kpa3q2 

Loss Date

11 August 2022

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Report Date

12 Aug 2022 10:41:18 AM

Request Date

12 August 2022

Due Date

Services

Pre-Repair Survey

## Actions

Next Step

Add invoice

Add Invoice



Incident Vehicle Registration #

SLJ5070U

Make

TPVD HONDA

Model

SHUTTLE

Service Address

, , ,

Primary Contact/Insured

CITYCAB PTE LTD  
383 SIN MING DRIVE, 575717, Singapore  
65551188

Claim Handler

ANG Yvonne  
  
yvonne.ang@axa.com.sg

Additional Instructions

- Messages1
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

▼

Document SubType

▼

+ Upload Documents

Already Attached

[10:25\\_PersonalAutoLine.eml](#)

|               |              |
|---------------|--------------|
| TYPE          | Other        |
| SUBTYPE       | Other        |
| AUTHOR        | do not reply |
| DATE UPLOADED |              |

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|               |                                                                                                                  |
|---------------|------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">SKETCH.png.PNG</a> |
| TYPE          | Other                                                                                                            |
| SUBTYPE       | Other                                                                                                            |
| AUTHOR        | do not reply                                                                                                     |
| DATE UPLOADED |                                                                                                                  |

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|               |                                                                                                                        |
|---------------|------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">EMAIL TP REG.pdf.pdf</a> |
| TYPE          | Other                                                                                                                  |
| SUBTYPE       | Other                                                                                                                  |
| AUTHOR        | do not reply                                                                                                           |
| DATE UPLOADED |                                                                                                                        |

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|               |                                                                                                                                                                                                                                              |
|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">S2M048RQ_[CTPL-Reported - TPPD] _Accident Involving SHC372R &amp; SLJ5070U_along_Lornie Viaduct on 11/08/2022 10:25_PersonalAutoLine.eml</a> |
| TYPE          | Other                                                                                                                                                                                                                                        |
| SUBTYPE       | Other                                                                                                                                                                                                                                        |
| AUTHOR        | do not reply                                                                                                                                                                                                                                 |
| DATE UPLOADED |                                                                                                                                                                                                                                              |

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|               |                                                                                                                           |
|---------------|---------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKKInspection.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                   |
| SUBTYPE       | Others                                                                                                                    |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                         |
| DATE UPLOADED | 3 March 2023                                                                                                              |

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|      |                                                                                                                        |
|------|------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">LTA SEARCH.pdf.pdf</a> |
| TYPE | Forms / Claim Documents                                                                                                |

DATE UPLOADED 3 March 2023

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NAME  [LKKAdjustment1a.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 3 March 2023

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NAME  [HSB-LKKInvoice1 - AC2301187.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 3 March 2023

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NAME  [GIRO CREDIT AUTHORISATION FORM.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 3 March 2023

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NAME  [PAYMENT BREAKDOWN\\_EXPRESS SETTLEMENT FORM.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Satisfaction / Discharge Voucher

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 3 March 2023

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NAME  [AUTHORISATION TO ACT FORM.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE POA / Authority Letter

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

NAME  [TP-MANDATE IA DD 131222.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Assessment

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 13 December 2022

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NAME  [TP ESTIMATE \\_ MARKED \\_FINAL.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Estimate / Quotation

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 13 December 2022

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NAME  [LKK RESURVEY PHOTOS.pdf.pdf](#)

TYPE Reports & Statement

SUBTYPE Others

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 13 December 2022

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NAME  [SLJ 5070U VIDEO.mp4](#)

TYPE Evidence

SUBTYPE Videos

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 13 December 2022

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NAME  [TP - IA.pdf.pdf](#)

TYPE Forms / Claim Documents

SUBTYPE Assessment

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED 16 August 2022

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NAME  [OID - Status of Driving Licence - VALID.pdf.pdf](#)

|               |                                   |
|---------------|-----------------------------------|
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP) |
| DATE UPLOADED | 16 August 2022                    |

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|               |                                                                                                                                                      |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">OID - STATUS OF VOCATIONAL LICENCE - VALID.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                                              |
| SUBTYPE       | Driver's License / IDP                                                                                                                               |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                                                    |
| DATE UPLOADED | 16 August 2022                                                                                                                                       |

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|---------------|----------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LKK SURVEY PHOTO.pdf.pdf</a> |
| TYPE          | Forms / Claim Documents                                                                                                    |
| SUBTYPE       | Others                                                                                                                     |
| AUTHOR        | LKK AUTO CONSULTANTS PTE LTD (TP)                                                                                          |
| DATE UPLOADED | 16 August 2022                                                                                                             |

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|               |                                                                                                                                  |
|---------------|----------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">SJ0G228B000X-SHC372R.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                              |
| SUBTYPE       | Accident statement                                                                                                               |
| AUTHOR        | STACEY Ng Pei Sze 2                                                                                                              |
| DATE UPLOADED | 12 August 2022                                                                                                                   |

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|---------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">Service appointment in Vendor Portal claim S2M048RQ for vehicle SLJ5070U.html.html</a> |
| TYPE          | Email Sent                                                                                                                                                                             |
| SUBTYPE       | VISHNU BATHAM Shekhar                                                                                                                                                                  |
| AUTHOR        |                                                                                                                                                                                        |
| DATE UPLOADED | 12 August 2022                                                                                                                                                                         |

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|         |                                                                                                                                |
|---------|--------------------------------------------------------------------------------------------------------------------------------|
| NAME    |  <a href="#">SURVEYOR APPOINTED.msg.msg</a> |
| TYPE    | Letters and Correspondence                                                                                                     |
| SUBTYPE | Workshop                                                                                                                       |
| AUTHOR  | VISHNU BATHAM Shekhar                                                                                                          |

|               |                                                                                                                              |
|---------------|------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">CTPL-REPORTED-TPPD.msg.msg</a> |
| TYPE          | Letters and Correspondence                                                                                                   |
| SUBTYPE       | Policy Holders / Insured                                                                                                     |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                        |
| DATE UPLOADED | 12 August 2022                                                                                                               |

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|---------------|---------------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">LIST OF SURVEYOR SENT.msg.msg</a> |
| TYPE          | Letters and Correspondence                                                                                                      |
| SUBTYPE       | Solicitor / Advocate                                                                                                            |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                           |
| DATE UPLOADED | 12 August 2022                                                                                                                  |

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|---------------|-------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">EMAIL TP REG.msg.msg</a> |
| TYPE          | Letters and Correspondence                                                                                              |
| SUBTYPE       | Solicitor / Advocate                                                                                                    |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                   |
| DATE UPLOADED | 12 August 2022                                                                                                          |

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|---------------|--------------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">EMAIL TP REG.pdf.pdf</a> |
| TYPE          | Letters and Correspondence                                                                                               |
| SUBTYPE       | Solicitor / Advocate                                                                                                     |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                                    |
| DATE UPLOADED | 12 August 2022                                                                                                           |

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|---------------|--------------------------------------------------------------------------------------------------------------------|
| NAME          |  <a href="#">GIA TP.pdf.pdf</a> |
| TYPE          | Reports & Statement                                                                                                |
| SUBTYPE       | GIA Report                                                                                                         |
| AUTHOR        | VISHNU BATHAM Shekhar                                                                                              |
| DATE UPLOADED | 12 August 2022                                                                                                     |

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|------|------------------------------------------------------------------------------------------------------------------------------|
| NAME |  <a href="#">GIA INSD SHC372R.pdf.pdf</a> |
|------|------------------------------------------------------------------------------------------------------------------------------|

|               |                       |
|---------------|-----------------------|
| AUTHOR        | VISHNU BATHAM Shekhar |
| DATE UPLOADED | 12 August 2022        |

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