

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 12 August 2022 2:21 PM
To: June Phua (Cheng Hoe Motor); SUR; assignments
Subject: RE: SNM22D205595/C02/GY5060D/TANCHC / FW: Repair Survey (Single Joint Expert) - SME4546K
Attachments: SME4546.pdf

WITHOUT PREJUDICE

Dear June,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Friday, 12 August 2022 2:09 pm

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: Re: SNM22D205595/C02/GY5060D/TANCHC / FW: Repair Survey (Single Joint Expert) - SME4546K

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline,

Our selection as below :-

7. Kenneth Kong (LKK)

Kindly assist to arrange

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

Email- chmotor@singnet.com.sg

From: Jacqueline Tan

Sent: Thursday, August 11, 2022 3:42 PM

To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Subject: RE: SNM22D205595/C02/GY5060D/TANCHC / FW: Repair Survey (Single Joint Expert) - SME4546K

Without Prejudice

Our reference: SNM22D205595/C02/GY5060D/TANCHC

Your reference: SME4546K

Dear Sirs,

ACCIDENT INVOLVING GY5060D & SME4546K ON 10/08/2022

We refer to your email of 11/08/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 11 August 2022 3:23 pm

To: Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D205595/C02/GY5060D/TANCHC / FW: Repair Survey (Single Joint Expert) - SME4546K

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SME4546K.

Note: officer in charge Jacqueline Tan 63896185.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>

Sent: Thursday, 11 August 2022 2:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Repair Survey (Single Joint Expert) - SME4546K

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

OUR CLIENT : SME4546K

D

A

TE O

F ACC : 10/8/22 @1909hrs

Y

OUR INS

URED : GY5060D

Attached our client report.

Kin

dly provide us

of your surveyor listing for the selection on the survey.

Also, pls advise who is the claim handler?

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel :67556142

Fax : 67557719

