

## Yan (LKK Auto)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Friday, 12 August 2022 1:38 PM  
**To:** tklee0247@gmail.com; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** OUR REF: SNM22D205609/C02/SLX8995H/KHONGLH | SJE LKK - SLX8995H (INSD) & SKL6397Y ALONG JALAN BUKIT MERAH ON 11/08/2022 08:10

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Ivy,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Kindly also provide your client's GIA report as no record in GEARS.

Thank you

Hi LKK,

Please arrange PRS.

Thank you

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Lynn Khong**  
Executive Motor Claims  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** tklee0247@gmail.com <tklee0247@gmail.com>  
**Sent:** Friday, 12 August 2022 11:21 am  
**To:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM22D205609/C02/SLX8995H/KHONGLH | SUR LIST - SLX8995H (INSD) & SKL6397Y ALONG JALAN BUKIT MERAH ON 11/08/2022 08:10

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Dear Sir/Mdm,

We would like to appoint Marcus from LKK to conduct PRI for our client's vehicle.  
Thank you

Warmest Regards,  
*Ivy Neo*  
TK Lee Automotive Pte Ltd  
1 Kaki Bukit Ave 6, Autobay, #02-47  
Singapore 417883  
Tel: 65095521  
HP: 90697707

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**From:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>  
**Sent:** Friday, 12 August 2022 10:18 am  
**To:** 'tklee0247@gmail.com' <[tklee0247@gmail.com](mailto:tklee0247@gmail.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM22D205609/C02/SLX8995H/KHONGLH | SUR LIST - SLX8995H (INSD) & SKL6397Y ALONG JALAN BUKIT MERAH ON 11/08/2022 08:10

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Ivy,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)

4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Lynn Khong**  
Executive Motor Claims  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 12 August 2022 9:59 am  
**To:** Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>; 'tklee0247@gmail.com' <[tklee0247@gmail.com](mailto:tklee0247@gmail.com)>  
**Subject:** OUR REF: SNM22D205609/C02/SLX8995H/KHONGLH & YOUR REF: SKL6397Y TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Lynn,

Please refer to the below email.

Kindly **conduct PRS SKL6397Y** soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [tklee0247@gmail.com](mailto:tklee0247@gmail.com) <[tklee0247@gmail.com](mailto:tklee0247@gmail.com)>

**Sent:** Thursday, August 11, 2022 5:38 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [sales@leebrothers.com.sg](mailto:sales@leebrothers.com.sg)

**Subject:** ACC INVLV SKL6397Y & SLX8995H ON 11.08.2022 ALONG JALAN BUKIT MERAH TWDS CTE

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Our Ref : SKL6397Y

Your Ref : SLX8995H (CHINA)

Kindly let us have the surveyor list to choose from.  
Thank You

Warmest Regards,  
**Ivy Neo**  
TK Lee Automotive Pte Ltd  
1 Kaki Bukit Ave 6, Autobay, #02-47  
Singapore 417883  
Tel: 65095521  
HP: 90697707