

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 16 December 2022 3:40 pm
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: REMINDER ! [SEEK MANDATE] SNM22D205632/C02/SMS4153L/LEEPG / FW: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

Dear Sir/Madam

Please proceed as proposed.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, 16 December 2022 3:24 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: REMINDER ! [SEEK MANDATE] SNM22D205632/C02/SMS4153L/LEEPG / FW: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We refer to the above matter and our email below. Kindly revert with your approval please. Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAUTO)
Sent: Friday, 11 November 2022 2:06 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; claimsdept@sg.cntaiping.com
Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: [SEEK MANDATE] SNM22D205632/C02/SMS4153L/LEEPG / FW: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

Dear Cecilia & colleagues,

Please ignore my previous email.

Your ref: SNM22D205632/C02/SMS4153L/LEEPG

LKK ref : CC6/CTI22007643/Kga3

Dear Cecilia,

ACCIDENT INVOLVING SMS4153L (CHINA TAIPING) AND SMY3718H (TP) ON 11/08/2022

We refer to the above matter.

*it is a head to rear scenario, OI rear-ended TP. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at \$7,329.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,708.25	\$ 6,527.00 (inclusive of GST)
2. Loss of Use (12 days x \$80)	\$ 960.00	\$ 800.00 (10 days X \$80)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,670.25	\$ 7,329.00

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ezlyna (LKKAuto)

Sent: Friday, 11 November 2022 12:02 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] SNM22D205632/C02/SMS4153L/LEEPG / FW: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

Your ref: SNM22D205632/C02/SMS4153L/LEEPG
LKK ref : CC6/CTI22007643/Kga3

Dear Cecilia,

ACCIDENT INVOLVING SMS4153L (CHINA TAIPING) AND SMY3718H (TP) ON 11/08/2022

We refer to the above matter.

Based on the video footage, it is a side swipe case. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Optima Werkz Pte Ltd" at \$7,329.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,708.25	\$ 6,527.00 (inclusive of GST)
2. Loss of Use (12 days x \$80)	\$ 960.00	\$ 800.00 (10 days X \$80)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 11,670.25	\$ 7,329.00

Surveyor recommended 8 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 08/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, 11 November 2022 11:50 AM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Re: SNM22D205632/C02/SMS4153L/LEEPG / FW: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Monday, 15 August 2022 2:26 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A

<admin-a@lkkauto.com>

Subject: RE: SNM22D205632/C02/SMS4153L/LEEPG / FW: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 15 August 2022 11:46 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D205632/C02/SMS4153L/LEEPG / FW: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D205632/C02/SMS4153L/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 14 August 2022 1:31 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMS4153L (OI : CTI - TBA) and SMY3718H (TP : LKK REF - CC6/CTI22007643/Kga3) on 11/08/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMY 3718H at M/s Optima Werkz Pte Ltd on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- Accident scene photo

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)