

## Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 11 August 2022 2:27 PM  
**To:** Selamatshahh Zainal; Jackson Teo Ban Chye; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D205210/C02/SMZ7910L/LEWLC / FW: Request TP Claim Survey for GBD5275X accident on 26/07/2022 claiming against SMZ7910L

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Selamatshahh Zainal <Selamatshahh.Zainal@ethozprotect.com>  
**Sent:** Thursday, 11 August 2022 2:22 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Jackson Teo Ban Chye <jackson.teo@ethozprotect.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D205210/C02/SMZ7910L/LEWLC / FW: Request TP Claim Survey for GBD5275X accident on 26/07/2022 claiming against SMZ7910L

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Dear Jenny,

Thank you for your prompt reply. Please make arrangement for Steve Chen (LKK) to conduct the survey.

**Selamatshahh Zainal**  
**Senior Executive**  
**Motor Claims Operations**



ETHOZ PROTECT PTE LTD

30 Bukit Batok Crescent Singapore 658075

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, August 11, 2022 2:17 pm

**To:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozprotect.com](mailto:Salamatshahh.Zainal@ethozprotect.com)>; Jackson Teo Ban Chye <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D205210/C02/SMZ7910L/LEWLC / FW: Request TP Claim Survey for GBD5275X accident on 26/07/2022 claiming against SMZ7910L

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**Without Prejudice**

**Our reference:** **SNM22D205210/C02/SMZ7910L/lewlc**

**Your reference:** **GBD5275X**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SMZ7910L & GBD5275X on 26/07/2022**

We refer to your email of 11/08/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 11 August 2022 12:35 pm

**To:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozgroup.com](mailto:Selamatshahh.Zainal@ethozgroup.com)>; 'jackson.teo@ethozprotect.com' <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** O/R: SNM22D205210/C02/SMZ7910L/LEWLC / FW: Request TP Claim Survey for GBD5275X accident on 26/07/2022 claiming against SMZ7910L

Without Prejudice

Dear Jenny,

Please conduct PRS for GBD5275X.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** Selamatshahh Zainal <[Selamatshahh.Zainal@ethozprotect.com](mailto:Selamatshahh.Zainal@ethozprotect.com)>  
**Sent:** Thursday, 11 August 2022 11:21 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jackson Teo Ban Chye <[jackson.teo@ethozprotect.com](mailto:jackson.teo@ethozprotect.com)>  
**Subject:** Request TP Claim Survey for GBD5275X accident on 26/07/2022 claiming against SMZ7910L

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Hi Motor Claims,

Please assist to make arrangement for TP survey GBD5275X accident on 26/07/2022. Claiming against your insured SMZ7910L. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Selamatshahh Zainal  
Senior Executive  
Motor Claims Operations



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