

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 12 August 2022 4:24 PM
To: Claims Dept; Admin-D (LKKAuto); SUR; assignments
Subject: RE: OD CLAIM FOR SMV 1960 C, DOA: 02/08/2022

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMV 1960C, (Excess \$0)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Wednesday, 10 August 2022 8:29 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMV 1960 C, DOA: 02/08/2022

Dear SUR,

Kindly assist follow up repair approval and forward this video footage to AIG.

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Yan (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Friday, 5 August 2022 11:23 AM
To: claims@premiumauto.com.sg; 'SUR'; 'assignments'
Subject: RE: OD CLAIM FOR SMV 1960 C, DOA: 02/08/2022

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 5 August 2022 10:25 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SMV 1960 C, DOA: 02/08/2022

Dear Claims,

Attached above is the Estimate for your kind reference.

The Survey will be on 10/08/2022 @2pm.Ubi. Owner Waiting.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 3 August 2022 6:44 PM

To: '- OD CLAIM' <sur@lkkauto.com>; '- Survey' <admin-d@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SMV 1960 C, DOA: 02/08/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Survey TBC.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

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