

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 27 July 2022 3:33 PM
To: Coco Lu Ting; Yan (LKK Auto); Admin A; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Admin
Subject: RE: our veh SLR5390D, your veh GBE3538X ON 24/07/2022

Dear Coco

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Wednesday, 27 July 2022 3:06 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: our veh SLR5390D, your veh GBE3538X ON 24/07/2022

Dear Pauline,

We choose LKK.

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91865200 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 27 July 2022 2:13 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: FW: our veh SLR5390D, your veh GBE3538X ON 24/07/2022

This email was sent from outside of your organisation

Dear Coco

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Sent: Wednesday, 27 July 2022 1:48 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>;

Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Subject: our veh SLR5390D, your veh GBE3538X ON 24/07/2022

Dear officer in charge,

Please advise us the liability for this case.

Best regards

Coco Lu Ting
Senior Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Wednesday, 27 July 2022 1:31 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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