

# FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.10.2022

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES : SLE 7197B / GBJ 4678S AND OTHER ON 10.08.2022**

We are the authorized repair workshop for the owner of motor vehicle no: **SLE 7197B**, which was involved in the captioned accident with your insured vehicle no: **GBJ 4678S**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	19,260.00
2) Loss of Rental	\$	2,700.00
3) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>21,962.00</u>

We enclosed herewith the following documents to support the claims:

- |                                  |                                    |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice          | b) Car Rental Invoice / Agreement  |
| c) GIA Search Result             | d) Letter of Authorisation, etc... |
| e) GIA Report                    | f) Police report                   |
| g) I/C & Driving Licence         | h) Insurance Certificate           |
| i) Vehicle Registration Log Card |                                    |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.  
Yours faithfully,



Jason Tang (jason@fastechno.com.sg)  
For FASTECH AUTO PTE LTD



AUTHORIZATION TO ACT  
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Ong Poh Lam ("the third party claimant")  
of BLK 188 WESTWOOD AVENUE #06-18 SINGAPORE 648149 (address),  
owner of SLE 7197B (vehicle no.) hereby authorize  
FASTECH AUTO PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SLE 7197B that was  
damaged pursuant to the accident which occurred on 10.08.2022 (date) along  
JUNCTION OF JURONG WEST STREET 73 (location)  
involving vehicle no/s GBJ 46785 ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 11 day of AUGUST (month) 20 22 (year)

Signed by "the third party claimant"

Signed by "the workshop"



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, FASTECH AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for SS\$20,000.00 (Global Sum) for vehicle no. SLE 7197B that was damaged pursuant to the accident which occurred on 10/08/2022 (date) along JUNCTION OF JURONG WEST STREET 73 (location) involving vehicle no/s GBJ 4678S.

This is pursuant to the inspection conducted on 11/08/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner ONG POH LAM (the third party claimant”) of vehicle no. SLE 7197B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLE 7197B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 11 (day) of JANUARY (month) 2023 (year)



CKC

Signed by appointed surveyor



A handwritten signature in blue ink.

Signed by “the workshop” (with chop)

## TAX INVOICE

### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd  
Chartis Building  
78 Shenton Way #07-16  
Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23114

Date : 12.10.2022  
Vehicle No : SLE 7197B  
Make/Model : INFINITI Q50 2.0T  
Chassis/Eng# :  
Accident Date : 10.08.2022  
Claim No :  
Reference : 0822 -23114  
Policy No :

	Amount
To proceed on lump sum repair	S\$ 18000.00

E. & O. E.	Total : S\$	18000.00
	GST @ 7% : S\$	1260.00
	<b>Amount Due : S\$</b>	<b>19260.00</b>

  
for FASTECH AUTO PTE LTD

All Invoices are subjected to GST



# DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: ONG POH LAM

Invoice : DCR-2022-08-26

Date : 20.08.2022

Agreement No : 22442

Payment Terms : LOD

DESCRIPTION	AMOUNT
Rental charges for vehicle : <u>SGQ 555T</u> ( 0822-23114 )	\$ 2,700.00
Rental Period from <u>11.08.2022</u> to <u>20.08.2022</u> .	

E. & O. E.

Total \$ 2,700.00

JIN EE

for Dynamic Car Rental

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

GBJ4678S

Date of Accident

10/08/2022 

**Reset**

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **29/04/2022 - 28/04/2023**

Requested By ..... **ALLAN TANG (KIM CHWEE AUT...**

Requested Date ..... **11/08/2022 10:02**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 6 September 2022 8:35 AM  
**To:** KAW1688@HOTMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING GBJ4678S(AIG) / SLE7197B / OTHERS AT/ALONG JURONG WEST STREET 75 ON 10/08/2022

06 Sept 2022

**G & P PLASTIC SUPPLY**  
Driver: GOH KIM POH

[By Email Only]

Dear Sir/Madam,

**You Ref: GBJ4678S**

**Our Ref: CC6/AIG22007628/Upa3**

**ACCIDENT INVOLVING GBJ4678S(AIG) / SLE7197B / OTHERS AT/ALONG JURONG WEST STREET 75 ON 10/08/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLE7197B against your insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Aug 2022 14:07	<b>CIm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	11 Aug 2022 14:07	<b>CIm Veh Model Changed</b>	(206026) INFINITI Q50 2.0 T (R18) EU6 NAV (A).	[A] HOW MEI KWAN
3	11 Aug 2022 14:07	<b>CIm Created</b>	Reg No: SLE7197B. Acct Date: 2022/08/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	11 Aug 2022 14:07	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Aug 2022 14:07	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/22	[A] HOW MEI KWAN
6	11 Aug 2022 14:07	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Aug 2022 14:07	<b>CIm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 Aug 2022 14:07	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	11 Aug 2022 14:07	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	11 Aug 2022 14:07	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	11 Aug 2022 14:18	<b>CIm Dtl Modified</b>	Claimant's Name: - -> ONG POH LAM. Claimant's ID: -> SXXXX819G.	[A] HOW MEI KWAN
12	15 Aug 2022 12:54	<b>CIm Registration Modified</b>	Acct Time:00:00:00->18:40:00. Pol No:2070055229->2070055229-02.	[I] AIG OneClaim Integration User
13	16 Aug 2022 14:36	<b>CIm Registration Modified</b>	Acct Time:18:40:00->00:00:00. Pol No:2070055229-02->2070055229.	[I] AIG OneClaim Integration User
14	18 Aug 2022 15:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/08/22. Mandate Remarks: do not commit on liability first. wait for me to clear.	[I] Goh, Jeremy-CX
15	18 Aug 2022 15:32	<b>Adj Mandate Set</b>	Approved:0.00:do not commit on liability first. wait for me to clear.	[I] Goh, Jeremy-CX
16	23 Aug 2022 16:38	<b>Video Downloaded</b>	Downloaded insured video footage	[I] Goh, Jeremy-CX
17	23 Aug 2022 16:41	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/08/22. Mandate Remarks: liability review. BOLA 35(c)(i). OI 100%. settle at best.	[I] Goh, Jeremy-CX
18	23 Aug 2022 16:41	<b>Adj Mandate Set</b>	Approved:0.00:liability review. BOLA 35(c)(i). OI 100%. settle at best.	[I] Goh, Jeremy-CX
19	02 Sep 2022 10:42	<b>Video Downloaded</b>	Downloaded insured video footage	[A] CHEW HSIAO TONG
20	10 Oct 2022 20:06	<b>Video Downloaded</b>	Downloaded insured video footage	[A] MARCUS CHUA
21	10 Oct 2022 20:11	<b>Video Downloaded</b>	Downloaded insured video footage	[A] MARCUS CHUA
22	21 Oct 2022 08:11	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
23	21 Oct 2022 08:11	<b>CIm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
24	21 Oct 2022 08:11	<b>CIm Dtl Modified</b>	JPJ Reg. Date: -> 2016/07/29.	[A] JOANNE LEE KHANG MIN
25	21 Oct 2022 08:11	<b>CIm Details Notified</b>		[A] JOANNE LEE KHANG MIN
26	06 Nov 2022 11:21	<b>Adj Mandate Request</b>	Cur.Req:20702.00:Liability: 100% BOLA 35(c)(i) *Quantum: \$20,702.00 (all-in). Pls refer to LKK Adjuster Report for details. *For your approval please.	[A] CHEW HSIAO TONG
27	08 Nov 2022 15:09	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2022/08/22. Mandate Remarks: mandate approved. settle at best. try to resolve at \$20,000 otherwise there will be delays due to the high quantum.	[I] Goh, Jeremy-CX
28	08 Nov 2022 15:09	<b>Adj Mandate Set</b>	Approved:20000.00:mandate approved. settle at best. try to resolve at \$20,000 otherwise there will be delays due to the high quantum.	[I] Goh, Jeremy-CX

Date From  Date To  Audit Type

### ACTIVITY

[15/08/2022 15:41] HOW MEI KWAN:  
OINR. To send out first letter

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2828614	11 Aug 2022 14:12:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLE7197B	GBJ4678S	11.00
2832579	22 Aug 2022 13:17:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLE7197B	Tan, Wilson-KL	xx.xx

2858491	21 Oct 2022 08:11:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE7197B	GBJ4678S	11.00
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