

Xin Hua Workshop Pte Ltd
Letter of Demand

Our Ref: SJR 5499 Z

16-Feb-2023

AIG Asia Pacific Insurance Pte Ltd
AIG Building
78 Shenton Way, #07-06
Singapore 079120

Dear Sir/Mdm:


**ACCIDENT INVOLVING SJR5499Z AND SMG5756D ON 10-AUG-2022 AT ALONG NEWTON
18 CONDO CARPARK**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					Amount
Repair Costs					\$ 3,456.00
Loss of Rental	\$0.00	X	0	days	\$ -
Loss Of Use	\$80.00	X	7	days	\$ 560.00
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ -
Amount					\$ 4,023.45

Please look into our client claims and let us hear from you shortly.

Thank you


Kerry Tan



Xin Hua Workshop Pte Ltd
Tel : 8399 6267
email : xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD
REG: 201838521G



LETTER OF AUTHORITY & INDEMNITY

In the matter of an accident involving motor vehicles SJR 5499 Z & SMG 5756 D
on 10/8/2022 at Newton 18 Condo Carpark

I/We, Apple Car Rental & Leasing Pte Ltd (NRIC) 201721343 H of 210 Turf Club Road
A12-A27 S287995
am/are the registered owner of vehicle no. SJR 5499 Z at the material time of accident.

I/We hereby authorize XIN HUA WORKSHOP PTE LTD to proceed with the repairs to the damages caused to my/our vehicle in the above accident in accordance with the recommendations and advice of the licensed motor adjuster appointed by the insurers or by us on my/our behalf.

I/We further authorize you to appoint solicitors to demand, claim and if necessary, to use my/our name to commence legal proceedings for the above purpose.

I/We further agreed to fully co-operate and to undertake without hesitation and reservation all assistance that you or my/our solicitors may require from me/us for the purpose of making the claim, including attending all meetings and court hearings in connection with my/our claim.

I/We hereby declare that I/we will always remain and be liable to you for the cost of repairs to my/our said vehicle and other incidental expenses. In the event that my/our claims are unsuccessful or partially successful or are dismissed due to any wilful misrepresentation or withholding of material facts as well as failure to execute the discharge vouchers on request, I/we hereby undertake to reimburse you the full repair costs or any portion of the same that cannot be recovered including loss of use, surveyor fees, legal fee and disbursements if necessary.

I/We irrevocably authorise XIN HUA WORKSHOP PTE LTD of the repairers to sign all discharge voucher/ indemnity forms and all necessary documents in connection with and arising out of the above claim.



A handwritten signature in blue ink, appearing to be 'A. H. W.', followed by a small 'x' mark.

10/08/2022

Owner Signature / Company Stamp / Date

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, XIN HUA WORKSHOP PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,800.00 (Global Sum) for vehicle no. SJR 5499Z at was damaged pursuant to the accident which occurred on 10/08/2022 (date) along NEWTON 18 CONDO CARPARK (location) involving vehicle no/s SMG 5756D.

This is pursuant to the inspection conducted on 10/08/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner APPLE CAR RENTAL & LEASING PTE LTD (the third party claimant”) of vehicle no. SJR 5499Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJR 5499Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of 07 (month) 2023 (year)



Signed by appointed surveyor

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

A handwritten signature in blue ink.

Signed by “the workshop” (with chop)

Tax Invoice

BILL TO
AIG Asia Pacific Insurance Pte Ltd
AIG Building #07-06
78 Shenton Way
079120

INVOICE XHW-INV-230275
DATE 20/07/2023
TERMS Net 30
DUE DATE 19/08/2023

DESCRIPTION	AMOUNT
SJR 5499 Z - Kia Forte Date of Accident: 10/8/2022 Lump Sum Repair for Third Pary Claim	3,200.00
<hr/>	
All cheque payments should be crossed and made payable to "XIN HUA WORKSHOP PTE LTD" Please indicate the invoice no. on the reverse side	SUBTOTAL 3,200.00
	GST TOTAL 256.00
	TOTAL 3,456.00
<hr/>	
	BALANCE DUE S\$3,456.00

GST SUMMARY

	RATE	GST	NET
	GST @ 8%	256.00	3,200.00

Transfer the amount to the business account below.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 10 Aug 2022 / 15:27:58
Receipt Date/Time : 10 Aug 2022 / 15:27:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220810-002394

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMG5756D				
As at 10 Aug 2022/09:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMG5756D			
	Enquiry Fee	7.00	0.49	7.49
	20220810152708479848			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	421808XXXXXX8786	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 22 August 2022 10:27 AM
To: TANPECKSIM055@GMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMG 5756D(AIG) AND SJR 5499Z AT/ALONG 18 NEWTON ROAD,N18 CONDO CARPARK ON 10/08/2022

22 Aug 2022

TAN PECK SIM

[By Email Only]

Dear Sir/Madam,

You Ref: SMG5756D

Our Ref: CC6/AIG22007625/Apa3

ACCIDENT INVOLVING SMG 5756D(AIG) AND SJR 5499Z AT/ALONG 18 NEWTON ROAD,N18 CONDO CARPARK ON 10/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJR5499Z against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Aug 2022 13:38	Clm Dtl Modified	Claimant's Name: -> APPLE CAR RENTAL & LEASING PTE LTD. Claimant's ID: -> 2XXXXX34 3H.	[A] HOW MEI KWAN
2	11 Aug 2022 13:38	Clm Veh Model Changed	(204870) KIA CERATO FORTE 1.6 A/T ABS AB 2WD 4DR (A).	[A] HOW MEI KWAN
3	11 Aug 2022 13:38	Clm Created	Reg No: SJR5499Z. Acct Date: 2022/08/10. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Ventures Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	11 Aug 2022 13:38	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Aug 2022 13:38	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/22	[A] HOW MEI KWAN
6	11 Aug 2022 13:38	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Aug 2022 13:38	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 Aug 2022 13:38	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 Aug 2022 13:39	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	11 Aug 2022 13:39	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	23 Aug 2022 17:28	Clm Registration Modified	Rep:13000310->205612.	[A] CHEW HSIAO TONG
12	24 Aug 2022 10:48	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	08 Mar 2023 10:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	08 Mar 2023 10:57	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	08 Mar 2023 10:57	Clm Dtl Modified	JPJ Reg. Date: -> 2009/06/29.	[A] JOANNE LEE KHANG MIN
16	08 Mar 2023 10:57	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	11 Mar 2023 21:33	Adj Mandate Request	Cur Req:3883.45:Liability: 100%(OID REVERSED AND HIT TP STATIONARY CAR) *Quantum: \$3,883.45(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
18	13 Mar 2023 15:03	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
19	13 Mar 2023 15:03	Video Downloaded	Downloaded SJR5499Z scene video	[I] Lee, Ming-Yao
20	13 Mar 2023 15:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/22. Mandate Remarks: HI Hsiao Tong, I agree that to settle at 100% provided TPV is stationary. However, video was not long enough to confirm. Please obtain longer video footage to confirm that. Otherwise, may attempt	[I] Lee, Ming-Yao
21	13 Mar 2023 15:05	Adj Mandate Set	Approved:2300.00:HI Hsiao Tong, I agree that to settle at 100% provided TPV is stationary. However, video was not long enough to confirm. Please obtain longer video footage to confirm that. Otherwise, may attempt to offer 50%.	[I] Lee, Ming-Yao
22	27 Mar 2023 15:43	Video Downloaded	Downloaded SJR5499Z scene video	[A] CHEW HSIAO TONG
23	27 Mar 2023 15:43	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
24	16 Apr 2023 12:32	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
25	16 Apr 2023 12:32	Video Downloaded	Downloaded SJR5499Z scene video	[A] CHEW HSIAO TONG
26	16 Apr 2023 12:35	Adj Mandate Request	Cur Req:3883.45:Hi, Uploaded a copy of longer video for your review, Thanks.	[A] CHEW HSIAO TONG

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	19 Apr 2023 17:10	Video Downloaded	Downloaded SJR5499Z SCENE VIDEO_LONGER	[I] Lee, Ming-Yao
28	19 Apr 2023 17:11	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/08/22. Mandate Remarks: Hi HT, thank you for the video. you have our mandate to settle claim at 100%.	[I] Lee, Ming-Yao
29	19 Apr 2023 17:11	Adj Mandate Set	Approved:3883.45:Hi HT, thank you for the video. you have our mandate to settle claim at 100%.	[I] Lee, Ming-Yao

Date From



Date To



Audit Type

None

Go

ACTIVITY	
No record	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2828594	11 Aug 2022 13:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJR5499Z	SMG5756D	11.00
2833838	24 Aug 2022 14:22:36	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJR5499Z	CHEW HSIAO TONG	xx.xx
2928074	08 Mar 2023 10:57:51	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJR5499Z	SMG5756D	11.00
2948817	16 Apr 2023 12:33:58	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJR5499Z	CHEW HSIAO TONG	xx.xx