

Rajes

From: Rajes <admin-d@lkkauto.com>
Sent: Thursday, 11 August 2022 11:34 AM
To: 'Lynn Khong'; 'SUR'; 'assignments'
Cc: 'Claims Dept of CTI'
Subject: RE: SNM22D205530/C02/KHONGLH YOUR REF: SMR5580K | APPOINT LKK - ACCIDENT INVOLVING SLU5232L (INSD) & SMR5580K ALONG TPE/SLE TAMPINES AVE 7 ON 07/08/2022 21:00

Dear Lynn Khong,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lynn Khong [mailto:lynn.khong@sg.cntaiping.com]
Sent: Thursday, 11 August 2022 10:59 AM
To: peggy; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: SNM22D205530/C02/KHONGLH YOUR REF: SMR5580K | APPOINT LKK - ACCIDENT INVOLVING SLU5232L (INSD) & SMR5580K ALONG TPE/SLE TAMPINES AVE 7 ON 07/08/2022 21:00

WITHOUT PREJUDICE

Dear Peggy,

We refer to your request for the list of surveyors.
We regret to inform you we are unable to abide by your request.

If you are registered authorized workshops/reporting centres (ARCs) with GIA, please refer to your contract on Barometer of Liability Clause 2.2.

We wish to highlight that all ARCs under GIA have to agree to have the damages to the vehicle assessed by a motor surveyor appointed by the third party insurers for any TPPD claims before commencement of repairs.

In response to your request on 11/08/2022, we have strictly on a without prejudice basis assigned **M/s LKK AUTO CONSULTANTS PTE LTD** to inspect your client's vehicle **SMR5580K**.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please arrange PRS.

Thank you

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Lynn Khong
Executive Motor Claims
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 August 2022 10:27 am
To: peggy <nphauto@pacific.net.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: O/R: SNM22D205530/C02/SLU5232L/KHONGLH / FW: ACCD INLVG SMR5580K AND SLU5232L ON 07/08/2022

Without Prejudice

Dear Lynn,

Please conduct PRS for SMR5580K.

Note: officer in charge Lynn Khong 63896156.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Peggy <nphauto@pacific.net.sg>
Sent: Thursday, 11 August 2022 8:27 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCD INLVG SMR5580K AND SLU5232L ON 07/08/2022

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Dear Sir/Madam

We refer to the above matter and was negligence by your insured driver's SLU5232L.

Attach documents and please arrange your surveyor to survey the car.

We need to choose for appointed surveyor.

REGARDS

PEGGY FOO
NPH AUTO SERVICE
TEL: 67840663
EMAIL: peggy@nphauto.com