

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 22 May 2023 6:08 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / SNM22D205528/C02/SMW396H/LEEPG / FW: Direct Settlement - Accident Involving SMW396H (OI : CTI - TBA) AND SME1982D (TP : LKK REF - CC6/CTI22007622/Aea3) on 06/08/2022

Hi Lyna

Please proceed as proposed.

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, May 5, 2023 2:50 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE:{SEEK MANDATE} / SNM22D205528/C02/SMW396H/LEEPG / FW: Direct Settlement - Accident Involving SMW396H (OI : CTI - TBA) AND SME1982D (TP : LKK REF - CC6/CTI22007622/Aea3) on 06/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D205528/C02/SMW396H/LEEPG
LKK ref : CC6/CTI22007622/Aea3

Dear Cecilia,

ACCIDENT INVOLVING SMW396H (CHINA TAIPING) AND SME1982D (TP) ON 06/08/2022

We refer to the above matter.

It is a confliction version of an accident. In the lack of evidence, we are of the view that liability should be shared by both parties at 50%.

We seek your approval to offer repairer "Advance Auto Garage" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,363.00	\$ 2,700.00 (L/Sum)
2. Loss of Use (6 days x \$120)	\$ 720.00	\$ 300.00 (5 days x \$60)
Total	\$ 9,083.00	\$ 3,000.00
Liability @50%	\$ 4,541.50	\$ 1,500.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 17/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, February 13, 2023 10:46 AM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: SNM22D205528/C02/SMW396H/LEEPG / FW: Direct Settlement - Accident Involving SMW396H (OI : CTI - TBA) AND SME1982D (TP : LKK REF - CC6/CTI22007622/Aea3) on 06/08/2022

Dear Cecilia,

Pending LOD from TP repairer.

Hi Lyna,

FYI please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Sunday, 12 February 2023 9:39 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205528/C02/SMW396H/LEEPG / FW: Direct Settlement - Accident Involving SMW396H (OI : CTI - TBA) AND SME1982D (TP : LKK REF - CC6/CTI22007622/Aea3) on 06/08/2022

Hi LKK

Please update DS status.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Cecilia Lee

Sent: Thursday, 11 August 2022 2:24 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D205528/C02/SMW396H/LEEPG / FW: Direct Settlement - Accident Involving SMW396H (OI : CTI - TBA) AND SME1982D (TP : LKK REF - CC6/CTI22007622/Aea3) on 06/08/2022

Hi Sir/Madam

Attached SAS.

Password will be sent via separate email.

Thanks & Regards

Cecilia Lee

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Thursday, 11 August 2022 12:45 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: FW: SNM22D205528/C02/SMW396H/LEEPG / FW: Direct Settlement - Accident Involving SMW396H (OI : CTI - TBA) AND SME1982D (TP : LKK REF - CC6/CTI22007622/Aea3) on 06/08/2022

Dear Sir,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D205528/C02/SMW396H/LEEPG.

Dear Cecilia,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 11 August 2022 11:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMW396H (OI : CTI - TBA) AND SME1982D (TP : LKK REF - CC6/CTI22007622/Aea3) on 06/08/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 1982D at M/s Advance Auto Garage - Kaki Bukit on 10/08/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)