

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 12 August 2022 4:18 PM  
**To:** Claims Dept; SUR  
**Subject:** RE: RE: OD claim SLU9009P / 5925761771SG

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLU 9009P, (Excess \$550/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 12 August 2022 3:28 PM  
**To:** Claims Dept <claims@premiumauto.com.sg>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>  
**Cc:** 'Nadaraja, Deeban' <Deeban.Nadaraja@aig.com>; SUR <sur@lkkauto.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>  
**Subject:** RE: RE: OD claim SLU9009P / 5925761771SG

Dear Tony,

Still pending approval from insurance.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 12 August 2022 3:17 PM

**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; 'Azlan, Syazairdina' <[Syazairdina.Azlan@aig.com](mailto:Syazairdina.Azlan@aig.com)>

**Cc:** 'Nadaraja, Deeban' <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Mohd Rizal, Nur Mariah Huibrechts' <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>; 'Chan, Yoke Shi' <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>

**Subject:** RE: RE: OD claim SLU9009P / 5925761771SG

Dear SUR,

Any update on repair approval?

The owner is chasing.

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Friday, 12 August 2022 10:53 AM

**To:** 'Azlan, Syazairdina'

**Cc:** 'Nadaraja, Deeban'; 'SUR'; 'Mohd Rizal, Nur Mariah Huibrechts'; 'Chan, Yoke Shi'

**Subject:** RE: RE: OD claim SLU9009P / 5925761771SG

Dear Sur,

Kindly assist follow up repair approval.

The coverage is confirmed.

Thank you.

Best Regards,  
Tony Foong  
Senior Claims Advisor

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(Reg No 199902271W)

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**From:** Azlan, Syazairdina [<mailto:Syazairdina.Azlan@aig.com>]

**Sent:** Friday, 12 August 2022 10:31 AM

**To:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Cc:** Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts; Chan, Yoke Shi

**Subject:** RE: RE: OD claim SLU9009P / 5925761771SG



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