

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 16 February 2023 8:16 AM  
**To:** dengxiangying@hotmail.com  
**Subject:** ACCIDENT INVOLVING GBL6982P(AIG) AND SHB1801T AT/ ALONG 33 PENSHURST PL ON 19/07/2022

**H & W GENERAL SERVICE CONTRACTOR**  
**DRIVER: DENG XIANGYING**

[By Email Only]

Dear Sir/Madam,

**Our Ref: CC3/AIG22007619/Rea3**

**You Ref: GBL6982P**

**ACCIDENT INVOLVING GBL6982P(AIG) AND SHB1801T AT/ ALONG 33 PENSHURST PL ON 19/07/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from SHB1801T against your insurance policy.

We have reviewed the matter and we are of the view that we do not have a good defense towards the claim submitted by SHB1801T. Third party had submitted a copy of video footage to show that your vehicle reversed and hit onto third party taxi. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)