Veron Chen (LKKAuto)

From: Chew, Elizabeth <Elizabeth.Chew@sg.gaig.com>

Sent: Friday, 12 August 2022 1:33 PM

To: Veron Chen (LKKAuto); Admin-D (LKKAuto); Motor Claims; SUR; assignments **Subject:** RE: GAIG Ref:CLMOMVP000001227-SJW40U - GREAT AMERICAN OD Claim -

Estimate & GIA Report

Attachments: SJW 40U PRELI REVISED.pdf; SJW 40U MARK EST.pdf; SJW 40U LKKPhotosIn6

_compressed.pdf

Dear Veron,

Please proceed to authorise OD repair.

OD excess \$700.00.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to <u>GeneralClaims@sg.gaig.com</u>

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Elizabeth Chew, Assistant Manager, Claims | P. +65 6804 7845 | HP. +65 9661 8481 | F. +65 6235 3354 | elizabeth.chew@sq.qaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Moody's A1 (Good) Published January 28, 2021 Standard & Poor's A+ (Strong) Affirmed June 1, 2021

For more information on our financial ratings, visit GAIG.com/FinancialStrength.

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: 12 August 2022 12:57 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Motor Claims <motorclaims@sg.gaig.com>; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Chew, Elizabeth < Elizabeth. Chew@sg.gaig.com>

Subject: [External] RE: GAIG Ref:CLMOMVP000001227-SJW40U - GREAT AMERICAN OD Claim - Estimate & GIA

Report

Dear Shery,

Enclosed preliminary revised of vehicle SJW 40U

Date of survey: 11/8/2022

Number of days (estimated): 6 days

Part by part repair

We have Not authorise repair.

Kindly let us have your approval and provides policy excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 11 August 2022 10:23 AM

To: 'Motor Claims' < <u>motorclaims@sg.gaig.com</u>>; SUR < <u>sur@lkkauto.com</u>>; assignments

<assignments@lkkauto.com>

Cc: 'Chew, Elizabeth' < Elizabeth.Chew@sg.gaig.com>

Subject: RE: GAIG Ref:CLMOMVP000001227-SJW40U - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Shery,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims < motorclaims@sg.gaig.com>

Sent: Wednesday, 10 August 2022 5:04 PM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: Chew, Elizabeth < Elizabeth.Chew@sg.gaig.com >

Subject: GAIG Ref:CLMOMVP000001227-SJW40U - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear LKK,

Please accept assignment for OD survey. This is the same accident as the attached third party survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sq.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sq.qaiq.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190







Moody's A1 (Good) Published January 28, 2021

Standard & Poor's A+ (Strong) Affirmed June 1, 2021

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. Read more.

From: JIN AUTO SERVICES < jin@jinauto.com.sg>

Sent: 10 August 2022 4:49 PM

To: Motor Claims < motorclaims@sg.gaig.com>

Cc: 'jouis' <jouis@jinauto.com.sg>; jin@jinauto.com.sg; jordan@jinauto.com.sg **Subject:** [External] SJW40U - GREAT AMERICAN OD Claim - Estimate & GIA Report

Dear Sir/Madam

Accident Involving Vehicle SJW40U (your Insured) dated 07/08/2022

We are assisting owner of SJW40U handling their OD claim

Please arrange OD survey at our workshop.

Best Regards, Hong Guo



Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs) Fax: 6287 0590

Email: jordan@jinauto.com.sg

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