

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Monday, 12 June 2023 3:39 PM
To: Wai Yin Ng
Cc: claims@transcab.com.sg; Admin A
Subject: RE: REJECT CLAIM / VIDEO FOOTAGE / AAD2205-133 -- Accident GBL3858K (AIG) & SHD5978E on 21.05.22 *** LKK REF: CC3/AIG22007615/Kga3

Without Prejudice

Dear Wai Yin,

We refer to the above matter.

Our insured has successfully to recover 100% against your insurer HSBC Life. Hence, we are unable to consider your taxi driver's claim for this matter.

Thank you.

With warmest regards,
Ezlyna

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Friday, January 6, 2023 10:24 PM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: VIDEO FOOTAGE / AAD2205-133 -- Accident GBL3858K (AIG) & SHD5978E on 21.05.22 *** LKK REF: CC3/AIG22007615/Kga3

Without prejudice

Dear Ezlyna

We regret to inform that no video footage for this case.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Tuesday, December 27, 2022 11:56 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: VIDEO FOOTAGE / AAD2205-133 -- Accident GBL3858K (AIG) & SHD5978E on 21.05.22 *** LKK REF: CC3/AIG22007615/Kga3

Dear Wai Yin,

We refer to the above matter.

Would appreciate if you could share the video footage of this accident with us.

Your kind reply is much appreciated. Thank you.

With warmest regards,
Ezlyna

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 22 December 2022 12:02 am
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: AAD2205-133 -- Accident GBL3858K (AIG) & SHD5978E on 21.05.22 *** LKK REF: CC3/AIG22007615/Kga3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, December 21, 2022 1:38 PM
To: Admin A <admin-a@lkkauto.com>
Cc: Claims <claims@transcab.com.sg>
Subject: AAD2205-133 -- Accident GBL3858K (AIG) & SHD5978E on 21.05.22

Without prejudice

Dear Sirs

We are making a claim against your client GBL 3858K.

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

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