

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2208-047

Your Ref : SNE7738S [TRANSCAB]

Date : 29.November 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0202T AND SNE7738S [TRANSCAB] ON 06/08/22 11:39 AM
ALONG ORCHARD ROAD IN FRONT FAR EAST SHOPPING CENTRE**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,835.50
2.	Loss of Rental for <u>5</u> days @ \$ <u>81.13</u> per day	\$	405.65
3.	Loss of Income for <u>5</u> days @ \$ <u>50.00</u> per day	\$	250.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,498.64

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

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Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0202T and SNE7738S [TRANSCAB] along ORCHARD ROAD IN FRONT FAR EAST SHOPPING CENTRE on 06/08/22 11:39 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 29 (day) of November 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **TRANS-CAB AUTO SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,835.50** (Repair Cost), **S\$405.65** (Loss of Use/Rental), **\$250.00** (Loss of Income), **S\$7.45** (Disbursement) for vehicle no. **SHD202T** that was damaged pursuant to the accident which occurred on **06/08/2022** (date) along **181 ORCHARD ROAD OUTSIDE TAKASHIMAYA** (location) involving vehicle no/s **SNE7738S**. This is pursuant to the inspection conducted on **10/08/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant") of vehicle no. **SHD202T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD202T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of JUN (month) 2022 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way Level 10 079120 Singapore ATTENTION:	INVOICE NO. : INV2208-115 DATE : 31. August 2022 REFERENCE NO : AAD2208-047 TERMS : Net 30 Days DUE DATE : 30. September 2022 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair -SHD202T;060822 -LS22	1	2,835.50	2,835.50

Total SGD Excl. GST :	2,650.00
7% GST :	185.50
Total SGD Incl. GST :	2,835.50

**** TWO THOUSAND EIGHT HUNDRED THIRTY FIVE AND FIFTY SGD ONLY

1) Please make payment through internet banking with our bank details below:

- Current A/C :
- PayNow UEN No. :

(Please indicate invoice number and notify funds transfer details to acc.pay@transcab.com.sg)

2) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

3) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

29 November, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 06/08/22 11:39 AM at ORCHARD ROAD IN FRONT FAR EAST SHOPPING CENTRE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0202T. The taxi was hired to LEE CHER YEW a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

06-08-2022

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2208-047	Accident Date 06-08-2022
8/8/2022 11:30	8/12/2022 16:00	SHD0202T

Yours Faithfully,**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Aug 2022 / 13:28:57

Receipt Date/Time : 08 Aug 2022 / 13:28:57

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220808-001715

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNE7738S				
As at 06 Aug 2022/11:39:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SNE7738S Enquiry Fee 20220808132720098235	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Thursday, 29 December 2022 9:53 am
To: sophiagoh3498@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SNE7738S (AIG) AND SHD202T AT/ALONG ORCHARD ROAD OUTSIDE TAKASHIMAYA ON 06/08/2022

Dear Sophia Evangeline Goh Yi Qing,

Our Ref: CC3/AIG22007613/Kea3

ACCIDENT INVOLVING SNE7738S (AIG) AND SHD202T AT/ALONG ORCHARD ROAD OUTSIDE TAKASHIMAYA ON 06/08/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SHD202T** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.





Thank you.

**I am working from home till 06.01.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	11 Aug 2022 10:32	Clm Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	11 Aug 2022 10:32	Clm Veh Model Changed	(205083) RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A).	[A] HOW MEI KWAN
3	11 Aug 2022 10:32	Clm Created	Reg No: SHD202T, Acct Date: 2022/08/06, Claim Type: TP, Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] HOW MEI KWAN
4	11 Aug 2022 10:32	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	11 Aug 2022 10:32	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/22	[A] HOW MEI KWAN
6	11 Aug 2022 10:32	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	11 Aug 2022 10:32	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	11 Aug 2022 10:32	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	11 Aug 2022 10:32	Label Added	(23):Express.	[A] HOW MEI KWAN
10	11 Aug 2022 10:32	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	16 Aug 2022 13:24	Clm Registration Modified	Acct Time:11:00:00->12:00:00.	[I] AIG OneClaim Integration User
12	12 Oct 2022 14:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	12 Oct 2022 14:34	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	12 Oct 2022 14:34	Clm Dtl Modified	JPJ Reg. Date: -> 2015/10/02.	[A] JOANNE LEE KHANG MIN
15	12 Oct 2022 14:34	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	10 Feb 2023 16:15	Adj Mandate Request	Cur.Req:3498.60:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$3,498.60 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	20 Feb 2023 11:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/22	[I] Chew, Yvonne
18	20 Feb 2023 11:45	Adj Mandate Set	Approved:3498.60.	[I] Chew, Yvonne

Date From    Date To    Audit Type None  Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2828449	11 Aug 2022 10:36:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD202T	SNE7738S	11.00
2855029	12 Oct 2022 14:34:45	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD202T	SNE7738S	11.00