

Celine Fong (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 12 August 2022 11:46 AM
To: Xin Yu (LKK Auto); MT_Claim_SG
Cc: SUR
Subject: RE: OD SURVEY FOR SLN6003L (DOA : 04/08/2022) OUR REF: 22/22/22/VP05/026118

Lonpac External - General

Dear Xin Yu

Please proceed with surveyor's recommendation.

We have informed earlier that the excess applicable for this claim is \$1,000.00 (unnamed driver).

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Thursday, 11 August 2022 6:01 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD SURVEY FOR SLN6003L (DOA : 04/08/2022)

Dear Gerald,

Enclosed preliminary advice of vehicle SLN6003L.
Date of Survey: 11/08/2022
Number of Days (Estimate): 07 Days

Lump Sum Repair.
We have Not authorise repair.
Kindly let us have your approval and provides policy excess.

Warmest and Best Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 11 August 2022 9:38 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: OD SURVEY FOR SLN6003L (DOA : 04/08/2022)

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 August 2022 4:57 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cheng Hoe Motor Pte Ltd (Yishun-June) <chmotor@singnet.com.sg>
Subject: FW: OD SURVEY FOR SLN6003L (DOA : 04/08/2022)

Lonpac External - General

Our Ref: 22/22/22/VP05/026118 (Ong Li Li `s case)

Dear Yan,

FYNA. We shall advise the excess applicable later.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Sharon Chiong (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Wednesday, 10 August 2022 4:39 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: 'June Phua (Cheng Hoe)' <junephua@singnet.com.sg>
Subject: OD SURVEY FOR SLN6003L (DOA : 04/08/2022)

Hi,

Estimate, GIA report and driver's license as per attached.

Kindly assist to arrange for survey soonest as vehicle is currently lying at YISHUN WORKSHOP.

Please advise on the excess applicable.

Thank you.

Rgds
Sharon Chiong
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719
Email – chmotor@singnet.com.sg