


Borneo Motors

Borneo Motors (Singapore) Pte Ltd
 Inchcape Bodycare Centre
 Level 4, Inchcape Centre
 2 Pandan Crescent
 Singapore 128462
 Tel: +65 6631 1855/1500
 Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2022/12/PD1195/DS (FC)

Your Ref: CC4/LPC22007608/ea3

30/12/2022

BY HAND (INS COPY)

M/S.LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SNB4732T AND XE1181T ON 05/08/2022

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$2,823.93	B. LTA Search - \$2.00
C. Excess -	D. Loss of Use - \$240.00(\$80x3days)
E. Loss of Rental -	F. Others -
G. Medical Claims - \$2,167.35	Total Claim - \$5,233.28
H. -Undertake By Claimant ☐	

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (X) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (✓) LTA Search Fees |
| (✓) Letter of Authority | (✓) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SNB 4732T and XE1181T on 05-08-22
Own vehicle's number Other vehicle's number Date of accident

along TREVOSE Crescent

Accident location

BY THE LETTER OF AUTHORITY, I/we, Wan mei kit

Name of Policy Holder & (IC/Passport/Company Registration) number

of Trevoze Crescent

Address of Policy Holder

owner of Vehicle Registration No. SNB 4732T hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 18 of the month 10 Year 20 22.

Signed & Delivered By:



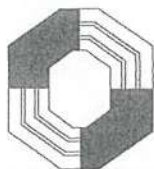
(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name

Witness By:



Francis Cher
Motor Claims Assessor
Borneo Motors (S) Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026120
DATE : 01 FEB 2023

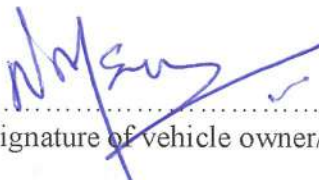
DISCHARGE VOUCHER

I/We, GUIDO DARLYN DE LUNA confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XE1181T the sum of Singapore Dollar Two Thousand One Hundred Sixty Seven and Cents Thirty Five Only (**\$2,167.35**) in full and final satisfaction, liquidation and discharge of all property & injury claim losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property & injury claims losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNB4732T and XE1181T on 05/08/2022 along/at TREVOSE CRESCENT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAI GIAP PTE LTD AND/OR ONG GEK TIAM**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BORNEO MOTORS (S) PTE LTD**".

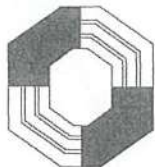
I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 22 Feb 2023
Signature of vehicle owner/Date

WAN MEI KIT 22 Feb 2023
Name of vehicle owner /Date

 23 Feb 2023

Guido Darlyn De Luna



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026120
DATE : 01 FEB 2023

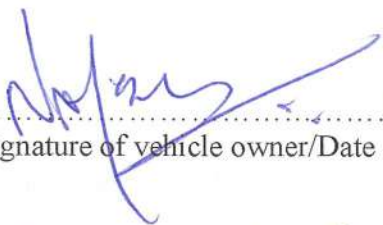
DISCHARGE VOUCHER

I/We, WAN MEI KIT confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of XE1181T the sum of Singapore Dollar Three Thousand Sixty Five and Cents Ninety Three Only (**\$3,065.93**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNB4732T and XE1181T on 05/08/2022 along/at TREVOSE CRESCENT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAI GIAP PTE LTD AND/OR ONG GEK TIAM**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**BORNEO MOTORS (S) PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 23 Feb 2023
Signature of vehicle owner/Date

Wan Mei kit 23 Feb 2023
Name of vehicle owner /Date

**Borneo Motors**

Attn: Steve

**TOYOTA**

Inchcape

Co. Reg No. : 196700086Z
 GST Reg No. : MR-8500000-9
 No. 2 PANDAN CRESCENT
 SINGAPORE 128462, Tel no.: 6631 1188

3 days Final Bill

TAX INVOICE

Account Details			Account No.		Customer Details		
Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia			S1000007 / ICLPI1		Mdm Wan Mei Kit 35 Trevoze Crescent Singapore 298049 Mobile: 96882800		
			Document No. 38067882				
			Document Date 18/11/2022				
Year	Model	Variant	Reg. Date	Reg. No.	Kilometers	Wip No.	Order No. / Remarks
2021	ZVW40R	AWXEBW S4	25/08/2021	SNB4732T	11364	16858	65DS/SNB4732T
Chassis No.		Engine No.	Terms	SA / Counter	Vehicle In		Collected On
JTDZS3EU20J067658		2ZRW640320	60	Francis Cher T S	18/10/2022 10.26		18/11/2022 8.27
L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount	
1	Z	BP-SUNDRY SUNDRIES T/P INS. : LONPAC INS. T/P VEH. : XE1181T ACC DATE : 05.08.22 BY : STEVE (LKK)	*			50.00	
2	B	BP-MECH2 RESET AND REPROGRAMME ECU.	BP61			180.00	
3	B	BP-LAB2 DRILL HOLE TO INSTALL REVERSE SENSOR.	*			180.00	
4	B	BP-LAB2 CHK REAR WIRING SYSTEM AND CONDUCT WATER TEST.	*			180.00	
5	B	BP-LAB2 REPLACE AND REALIGN REAR BUMPER.	*			720.00	
6	B	BP-RES2 SPRAY PAINT ON REAR BUMPER.	BP32			590.00	
7	S	PSP PER PANE LABOUR FOR PLATINUM SHINEPRO & SHINE PER PANEL APPLICATION ON REAR BUMPER.	0619			91.59	
8	1	T52159-47912 COVER, RR BUMPER	1.00	602.60		602.60	
9	2	S52161-0K040 PIECE, RR BUMPER	10.00	4.50		45.00	
For & on behalf of Borneo Motors (Singapore) Pte Ltd			Customer's Signature		Charge Summary		Total 2,639.19
			Please acknowledge receipt of vehicle		Parts 647.60		GST 7.00% 184.74
					Labour 1,900.00		Less 0.00
					Sublet 91.59		
					Lubrication/Fluid 0.00		
					Others 0.00		Amount Due 2,823.93

Type text here

Company Copy

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

XE1181T

Date of Accident

05/08/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **01/08/2022 - 11/11/2023**Requested By **Ashlyn Chng (Borneo Motors P...**Requested Date **10/08/2022 14:48****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

MS. GUIDO DARLYN DE LUNA

35 TREVOSE CRESCENT
DUNEARN ESTATE
SINGAPORE - 298049



Accepts: PayNow

\$ 2,167.35
FINAL AMOUNT PAYABLE

TAX INVOICE (Finalised)

Page 1 of 2

BILL REF. NO.
1222058510E

BILL DATE
27 AUG 2022

LOCATION
WARD 12D

NRIC / FIN / MRN
G8959765Q

ADMISSION DATE
05 AUG 2022 03:21 PM

DISCHARGE DATE
08 AUG 2022 01:53 PM

TOTAL AMOUNT (BEFORE GST)	\$	1,905.93
7% GST	\$	133.42
Transferred In Charges	\$	128.00
TOTAL AMOUNT	\$	2,167.35
TOTAL AMOUNT PAYABLE	\$	2,167.35
Net Payment made	\$	0.00
FINAL AMOUNT PAYABLE	\$	2,167.35

CHARGES

SERVICES	DESCRIPTION	AMOUNT (\$)
ROOM CHARGE	Class C (3 DAYS)	636.45
DAILY TREATMENT FEE	Class C (3 DAYS)	457.02
CONSUMABLES		91.92
INVESTIGATIONS	Laboratory	135.10
	X-ray	174.39
MEDICATIONS	Non Standard	8.15
	Standard	10.90
OTHER SERVICES	Ward/ Clinic/ Other Procedures/ Services	376.00
TREATMENT SERVICES	Other Treatment Services	16.00
	TOTAL AMOUNT (BEFORE GST)	1,905.93
	7% GST	133.42
	A&E Attendance Fee (Transferred from Case No.: 1222057971G)	128.00
TOTAL AMOUNT		2,167.35



PRINTED ON: 27 AUG 2022 01:47 AM

5:22



 Log Out



Successful

on 04 Oct 2022 17:22

Amount In

SGD

2167.35

From

My Account

014-008234-4 SGD

To

TAN TOCK SENG HOSPITAL PTE LTD

UEN 199003683NT02



SHARE TRANSFER DETAILS

BACK TO HOME

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 18 January 2023 10:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF:CC4/LPC22007608/Epa3 // Lonpac ref: 22/22/22/VC05/026120

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

But please request the Helper to sign on a different DV for her medical claim as full and final settlement.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 17 January 2023 10:42 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF:CC4/LPC22007608/Epa3 // Lonpac ref: 22/22/22/VC05/026120

Your ref: **22/22/22/VC05/026120**
LKK ref : CC4/LPC22007608/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE1181T(LONPAC) AND SNB4732T(TP) ON 05/08/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit onto third party domestic helper who was taking things from the car boot. The collision also caused damages to third party vehicle. Furthermore, traffic police had taken action against our driver for Careless Driving without due care and attention causing hurt.

We seek your approval to offer repairer **"BORNEO MOTORS (S) PTE LTD"** at **\$5,233.28(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 3,533.61	\$ 2,823.93 (\$2,639.19 + 7%GST)
2. Loss of USE (3days x \$80.00)	\$ 240.00	\$ 240.00 (3days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Medical Claim (Helper - Guido Darlyn De Luna)	\$ 2,167.35	\$ 2,167.35
Total	\$ 5,942.96	\$ 5,233.28

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 9:33 AM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK
REF:CC4/LPC22007608/Epa3 // Lonpac ref: 22/22/22/VC05/026120

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 11 August 2022 5:42 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF: CC4/LPC22007608/ea3 // Lonpac ref: 22/22/22/VC05/026120

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA for your perusal.

Thanks

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 11 August 2022 9:11 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF: CC4/LPC22007608/ea3

Dear Huey Ni,

We refer to the above matter.

Please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 August 2022 3:17 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/22/VC05/026120 (Huey Ni's case)

Dear Ashlyn,

We shall appoint LKK Auto Consultants Pte Ltd for the survey,

You may liaise with them for assessment of liability.

Aside to LKK – Attn : Ms Yan

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Wednesday, 10 August 2022 2:50 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **XE1181T** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg