

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 18 January 2023 10:47 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF:CC4/LPC22007608/Epa3 // Lonpac ref: 22/22/22/VC05/026120

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

But please request the Helper to sign on a different DV for her medical claim as full and final settlement.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, 17 January 2023 10:42 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF:CC4/LPC22007608/Epa3 // Lonpac ref: 22/22/22/VC05/026120

Your ref: **22/22/22/VC05/026120**
LKK ref : CC4/LPC22007608/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XE1181T(LONPAC) AND SNB4732T(TP) ON 05/08/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit onto third party domestic helper who was taking things from the car boot. The collision also caused damages to third party vehicle. Furthermore, traffic police had taken action against our driver for Careless Driving without due care and attention causing hurt.

We seek your approval to offer repairer **"BORNEO MOTORS (S) PTE LTD"** at **\$5,233.28(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (WITH GST)	\$ 3,533.61	\$ 2,823.93 (\$2,639.19 + 7%GST)
2. Loss of USE (3days x \$80.00)	\$ 240.00	\$ 240.00 (3days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Medical Claim (Helper - Guido Darlyn De Luna)	\$ 2,167.35	\$ 2,167.35
Total	\$ 5,942.96	\$ 5,233.28

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 10 November 2022 9:33 AM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK

REF:CC4/LPC22007608/Epa3 // Lonpac ref: 22/22/22/VC05/026120

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 11 August 2022 5:42 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF: CC4/LPC22007608/ea3 // Lonpac ref: 22/22/22/VC05/026120

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA for your perusal.

Thanks

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 11 August 2022 9:11 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF: CC4/LPC22007608/ea3

Dear Huey Ni,

We refer to the above matter.

Please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 August 2022 3:17 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/22/VC05/026120 (Huey Ni's case)

Dear Ashlyn,

We shall appoint LKK Auto Consultants Pte Ltd for the survey,

You may liaise with them for assessment of liability.

Aside to LKK – Attn : Ms Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Wednesday, 10 August 2022 2:50 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>
Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **XE1181T** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **NOT** in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg