

Mei Kwan (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, August 11, 2022 5:42 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG; Asher Sng (LKKAUTO); Admin A
Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022
*** LKK REF: CC4/LPC22007608/ea3 // Lonpac ref: 22/22/22/VC05/026120
Attachments: OI GIA - XE1181T.PDF
Categories: HMK

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA for your perusal.

Thanks

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Thursday, 11 August 2022 9:11 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022 *** LKK REF: CC4/LPC22007608/ea3

Dear Huey Ni,

We refer to the above matter.

Please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 10 August 2022 3:17 PM
To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/22/VC05/026120 (Huey Ni's case)

Dear Ashlyn,

We shall appoint LKK Auto Consultants Pte Ltd for the survey,

You may liaise with them for assessment of liability.

Aside to LKK – Attn : Ms Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Sent: Wednesday, 10 August 2022 2:50 pm

To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: RE: Direct Settlement (FC) - Accident involving SNB4732T & XE1181T DOA: 05.08.2022

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Scene Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **XE1181T** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Francis Cher @ 9847 6179 / 6631 1863** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | **F:** 6872 7260 | **E:** Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

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