

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Tuesday, 4 October 2022 12:12 PM  
**To:** claims@cartimes.com.sg  
**Cc:** bernardyeow@cartimes.com.sg; justinee@cartimes.com.sg; SUR  
**Subject:** RE: O/R: SNM22D205413/C01/tayhp FW: OD CLAIMS FOR SNB4597S

Dear Sir/Mdm,

As instructed by our client, please proceed to repair the insured vehicle SNB 4597S (Excess \$1500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 10 August 2022 5:10 PM  
**To:** 'Cecilia Lee' <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Irene Tay' <irene.tay@sg.cntaiping.com>  
**Subject:** RE: O/R: SNM22D205413/C01/tayhp FW: OD CLAIMS FOR SNB4597S

Dear Cecilia,

Thank you for the assignment.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Wednesday, 10 August 2022 4:30 PM  
**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; 'Bernard Yeow' <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>; 'justinee@cartimes.com.sg' <[justinee@cartimes.com.sg](mailto:justinee@cartimes.com.sg)>; [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)  
**Subject:** RE: O/R: SNM22D205413/C01/tayhp FW: OD CLAIMS FOR SNB4597S

**Without Prejudice**

Dear Sir/Madam

We will appoint LKK to conduct survey on without prejudice basis.

Dear LKK

Please arrange to conduct OD survey on without prejudice basis. Case assigned in merimen.

The case is under investigation. Please seek approval before repair authorization.

Case owner – Irene Tay

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 10 August 2022 3:45 pm  
**To:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg); 'Bernard Yeow' <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>; 'justinee@cartimes.com.sg' <[justinee@cartimes.com.sg](mailto:justinee@cartimes.com.sg)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** FW: O/R: SNM22D205413/C01/ FW: OD CLAIMS FOR SNB4597S

Dear Sir,

Kindly note case handler is Irene Tay.

Dear Cecilia,

Fya. od claim. Pls assist.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城  
Taiping SG

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**From:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg) <[claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)>  
**Sent:** Wednesday, 10 August 2022 3:41 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Bernard Yeow' <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>; 'justinee@cartimes.com.sg' <[justinee@cartimes.com.sg](mailto:justinee@cartimes.com.sg)>  
**Subject:** Re: O/R: SNM22D205413/C01/ FW: OD CLAIMS FOR SNB4597S

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims,

Kindly see the attached marked estimated for your reference.

Thank You.

Regards,

Huey Qi



**CarTimes Autolution Pte Ltd**

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

[www.cartimes.com.sg](http://www.cartimes.com.sg)

*Journey Together*

On 2022-08-10 14:01, Claims Dept of CTI wrote:

Dear Sir,

Pls extend all documents, with your workshop estimate to us for od processing. (note: this is Auto Excel so all in order).

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** [claims@cartimes.com.sg](mailto:claims@cartimes.com.sg) <[claims@cartimes.com.sg](mailto:claims@cartimes.com.sg)>  
**Sent:** Wednesday, 10 August 2022 1:49 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Bernard Yeow <[bernardyeow@cartimes.com.sg](mailto:bernardyeow@cartimes.com.sg)>; Justin Ee <[justinee@cartimes.com.sg](mailto:justinee@cartimes.com.sg)>  
**Subject:** OD CLAIMS FOR SNB4597S

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims,

Kindly see the attached documents and photos for OD claims. (GIA report password with the file name)

Thank You.

Regards,

Huey Qi

