

Yan (LKK Auto)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 10 August 2022 5:10 PM
To: 'Cecilia Lee'; assignments@lkkauto.com; sur@lkkauto.com
Cc: 'Claims Dept of CTI'; 'Irene Tay'
Subject: RE: O/R: SNM22D205413/C01/tayhp FW: OD CLAIMS FOR SNB4597S

Dear Cecilia,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 10 August 2022 4:30 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; 'Bernard Yeow' <bernardyeow@cartimes.com.sg>; 'justinee@cartimes.com.sg' <justinee@cartimes.com.sg>; claims@cartimes.com.sg
Subject: RE: O/R: SNM22D205413/C01/tayhp FW: OD CLAIMS FOR SNB4597S

Without Prejudice

Dear Sir/Madam

We will appoint LKK to conduct survey on without prejudice basis.

Dear LKK

Please arrange to conduct OD survey on without prejudice basis. Case assigned in merimen.

The case is under investigation. Please seek approval before repair authorization.

Case owner – Irene Tay

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 10 August 2022 3:45 pm
To: claims@cartimes.com.sg; 'Bernard Yeow' <bernardyeow@cartimes.com.sg>; 'justinee@cartimes.com.sg' <justinee@cartimes.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: FW: O/R: SNM22D205413/C01/ FW: OD CLAIMS FOR SNB4597S

Dear Sir,

Kindly note case handler is Irene Tay.

Dear Cecilia,

Fya. od claim. Pls assist.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Wednesday, 10 August 2022 3:41 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Bernard Yeow' <bernardyeow@cartimes.com.sg>; 'justinee@cartimes.com.sg' <justinee@cartimes.com.sg>

Subject: Re: O/R: SNM22D205413/C01/ FW: OD CLAIMS FOR SNB4597S

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims,

Kindly see the attached marked estimated for your reference.

Thank You.

Regards,

Huey Qi



CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

www.cartimes.com.sg

Journey Together

On 2022-08-10 14:01, Claims Dept of CTI wrote:

Dear Sir,

Pls extend all documents, with your workshop estimate to us for od processing. (note: this is Auto Excel so all in order).

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Thank you

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Wednesday, 10 August 2022 1:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Bernard Yeow <bernardyeow@cartimes.com.sg>; Justin Ee <justinee@cartimes.com.sg>

Subject: OD CLAIMS FOR SNB4597S

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims,

Kindly see the attached documents and photos for OD claims. (GIA report password with the file name)

Thank You.

Regards,

Huey Qi

