

Yan (LKK Auto)

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 10 August 2022 4:54 PM
To: 'Crystal Lee'; 'assignments'
Cc: 'Ong Zi Hui'; 'SUR'
Subject: RE: Survey Request - Manual Assigned

Dear Crystal,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 10 August 2022 4:18 PM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: Survey Request - Manual Assigned

PRE-REPAIR SURVEY

YOUR REF: SLK3541K (GRAB) || ACCIDENT INVOLVING GBL 3185T & SLK 3541K ON 08 AUGUST 2022 ALONG BOON LAY PLACE AT ABOUT 0253 HOURS

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com





A Member of **MS&AD** INSURANCE GROUP

 *Join our mission in protecting our planet, please consider the environment before you print.*

From: Winnie Chua <pingping_chua@sg.msig-asia.com>

Sent: Wednesday, 10 August 2022 3:19 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: RE: USE IHS OR OUTSOURCE - PLEASE REVERT

Hi,

Please outsource. Tks.

WC

From: Ong Zi Hui

Sent: Wednesday, 10 August 2022 3:05 PM

To: Elainetoh@visionlawllc.com

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRE-REPAIR SURVEY || YOUR REF: SLK3541K (GRAB) || ACCIDENT INVOLVING GBL 3185T & SLK 3541K ON 08 AUGUST 2022 ALONG BOON LAY PLACE AT ABOUT 0253 HOURS

Hi,

Thank you for your selection.

We will proceed to assign **LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Thank you.

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)

D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com



From: Elainetoh@visionlawllc.com <Elainetoh@visionlawllc.com>

Sent: Wednesday, 10 August 2022 2:14 PM

To: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRE-REPAIR SURVEY || YOUR REF: SLK3541K (GRAB) || ACCIDENT INVOLVING GBL 3185T & SLK 3541K ON 08 AUGUST 2022 ALONG BOON LAY PLACE AT ABOUT 0253 HOURS

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Our Ref: GBL 3185 T (YL)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email below.

Our client confirmed appointment of **LKK AUTO CONSULTANTS PTE LTD** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue : Messrs Hua Meng Spray Painting Workshop
1 Kaki Bukit Avenue 6, Blk C
#01-61/01-34
Singapore 417883
Contact: Mr. Albert Tan @ 6746 5519 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534 5124 (Ext. 122) / Fax: 6535 6802



FOR SURVEYOR
Please initial here after completion of pre-repair inspection.
Thank you.

Appointed surveyor :
(Name & Signature)

Date & Time of Inspection :

From: Ong Zi Hui [mailto:zihui_ong@sg.msig-asia.com]

Sent: Wednesday, 10 August, 2022 11:43 AM

To: Elaine Toh

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRE-REPAIR SURVEY || YOUR REF: SLK3541K (GRAB) || ACCIDENT INVOLVING GBL 3185T & SLK 3541K ON 08 AUGUST 2022 ALONG BOON LAY PLACE AT ABOUT 0253 HOURS

Hi Elaine,

We refer to your email dated 10/08/2022.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) Appraisal VP Pte Ltd
- 5) AutoProbe Consultants
- 6) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Xing Guo Qiang	6) Chow Bo Xiong
2) Kenneth Kong	7) TT Garajan
3) Marcus Chua	8) Victor Png
4) Ng You Han	9) Tay Beng Hee
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Thank you.

Ong Zi Hui

Admin Officer, Claims Services (In-House Survey)

D: +65 6643 1320 | F: +65 6225 7402 | zihui_ong@sg.msig-asia.com





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From: Elainetoh@visionlawllc.com <Elainetoh@visionlawllc.com>

Sent: Wednesday, 10 August 2022 11:30 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRE-REPAIR SURVEY || YOUR REF: SLK 3541 K || ACCIDENT INVOLVING GBL 3185T & SLK 3541K ON 08 AUGUST 2022 ALONG BOON LAY PLACE AT ABOUT 0253 HOURS

Importance: High

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

**Our Ref: GBL 3185 T (YL)
WITHOUT PREJUDICE**

Dear Sir/Madam,

We are instructed by **WEI JIE ELECTRICAL MOTOR SERVICES** to notify you of a road traffic accident on 08 AUGUST 2022 ALONG BOON LAY PLACE AT ABOUT 0253 HOURS involving our client's motor vehicle registration number GBL 3185T and motor vehicle registration SLK 3541K driven by you/your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the motor vehicle without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534 2811 (Ext. 131) / Fax: 6535 6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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