

Our Ref : SMZ3573C / TP#1738
Your Ref : GBL9036B / CC6/AIG22007604/Kga3

WITHOUT PREJUDICE

Date : 06 December 2022

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING
78 Shenton Way #07-16
Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMZ3573C & GBL9036B ON 06/08/2022
ALONG ECP TOWARDS CHANGI AIRPORT**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 16,107.89	
- Loss of use	S\$ 720.00	(\$120.00 X 06 Days)
- LTA / GIA Search Fee	S\$ 2.00	
Grand Total	<u>S\$ 16,829.89</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Edy Ongkowiijaya ("the third party claimant") of
62 Punggol Walk #09-28 S 828781 (address), owner of
SMZ 3573C (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SMZ 3573C that was damaged pursuant to the accident
which occurred on 06/08/2022 (date) along ECP towards Changi Airport
_____ (location) involving vehicle no/s GBL9038B ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 10 (day) of August (month) 2022 (year)



Signature of Vehicle Registered Owner
Company's stamp (if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **OPTIMA WERKZ PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$16,107.89** (Repair Cost), **S\$600.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SMZ3573C** that was damaged pursuant to the accident which occurred on **06/08/2022** (date) along **ECP TOWARDS CHANGI AIRPORT** involving vehicle no/s **GBL9036B**. This is pursuant to the inspection conducted on **15/08/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **EDY ONGKOWIJAYA** (the third party claimant”) of vehicle no. **SMZ3573C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMZ3573C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 09 (day) of March (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201523
INVOICE DATE : 06/12/2022
REF : TP#1738
VEH NO. : SMZ3573C
MAKE : MERCEDES BENZ
CAR MODEL : GLC300 AMG LINE
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
FRONT WIPER ARM LH	1	PCS	SR	162.00	162.00
FRONT WIPER ARM RH	1	PCS	SR	162.00	162.00
FRONT BONNET EMBLEM	1	PCS	SR	72.00	72.00
FRONT HEADLAMP LH	1	PCS	SR	4,392.90	4,392.90
FRONT GRILLE BASE	1	PCS	SR	171.00	171.00
FRONT GRILLE LOGO EMBLEM	1	PCS	SR	360.00	360.00
FRONT GRILLE OUTER GARNISH	1	PCS	SR	243.00	243.00
FRONT GRILLE CHROME MOULDING LH	1	PCS	SR	216.00	216.00
FRONT GRILLE TOP CHROME MOULDING LH	1	PCS	SR	396.00	396.00
FRONT GRILLE BOTTOM CHROME MOULDING LH	1	PCS	SR	396.00	396.00
FRONT BUMPER LOWER GRILLE	1	PCS	SR	360.00	360.00
FRONT BUMPER LOWER GRILLE LH	1	PCS	SR	135.00	135.00
FRONT BUMPER PARKING SENSOR	1	PCS	SR	135.00	135.00
FRONT BUMPER LOWER CHROME MOULDING LH	1	PCS	SR	135.00	135.00
FRONT BUMPER LOWER CHROME MOULDING CENTER	1	PCS	SR	468.00	468.00
FRONT BUMPER SIDE GARNISH COVER LH	1	PCS	SR	126.00	126.00
FRONT FENDER WHEEL ARCH COVER LH	1	PCS	SR	234.00	234.00
FRONT DOOR OUTER HANDLE LH	1	PCS	SR	504.00	504.00
A-PILLAR MOULDING LH	1	PCS	SR	270.00	270.00
A-PILLAR CHROME MOULDING LH	1	PCS	SR	234.00	234.00
FRONT SIDE MIRROR ASSY LH	1	PCS	SR	1,962.00	1,962.00
REAR DOOR OUTER HANDLE LH	1	PCS	SR	457.20	457.20
REAR FENDER WHEEL ARCH COVER LH	1	PCS	SR	288.00	288.00
FRONT SIDE MIRROR CAMERA LH	1	PCS	SR	1,215.00	1,215.00
FRONT BUMPER CLIPS	1	PCS	SR	50.00	50.00
FRONT FENDER WHEEL ARCH LH CLIPS	1	PCS	SR	40.00	40.00
REAR FENDER WHEEL ARCH CLIPS LH	1	PCS	SR	40.00	40.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST AFFECTED AREAS & ETC.	1	JOB	SR	400.00	400.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT FRONT BONNET, FRONT BUMPER, TO CHECK WIRING & ELECTRICAL SYSTEM & ETC.	1	JOB	SR	1,400.00	1,400.00
	1	JOB	SR	30.00	30.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011
Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322201523
INVOICE DATE : 06/12/2022
REF : TP#1738
VEH NO. : SMZ3573C
MAKE : MERCEDES BENZ
CAR MODEL : GLC300 AMG LINE
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
-------------	-----	-----	----------	---------	---------

Remarks: DOA: 06/08/2022 @ 17:02HRS
CLAIMANT: EDY ONGKOWIJAYA
TP VEHICLE: GBL9036B

Singapore Dollars: Sixteen Thousand One Hundred Seven And Cent Eighty-Nine Only

SUB TOTAL SGD 15,054.10
GST 7.00% SGD 1,053.79
TOTAL SGD 16,107.89
OUTSTANDING SGD 16,107.89

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR 15,054.10
------------	--------------

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For **Optima Werkz Pte Ltd**

Customer Name and Signature

Authorised Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBL9036B

Date of Accident

06/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **21/06/2022 - 20/06/2023**

Requested By **KAITLYN CHIO (OPTIMA WERK...**

Requested Date **10/08/2022 13:39**

Payment details

Request Amount: **S\$1.87**
GST Amount: **S\$0.13**
Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 26 August 2022 1:44 pm
To: JANICE@RICHFIELDIN.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING GBL 9036B & SMZ 3573C ON 06/08/2022
Attachments: TP VIDEO.mp4

Our Ref: CC3/AIG22007707/Aga3

26 AUGUST 2022

RICHFIELD INTEGRATED PTE LTD DRIVER: HOSSAIN MASUM

Dear Sir/Madam,

ACCIDENT INVOLVING GBL 9036B & SMZ 3573C ON 06/08/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMZ 3573C**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Aug 2022 17:19	Clm Dtl Modified	Claimant's Name: -> EDY ONGKOWIJAYA. Claimant's ID: -> SXXXX223D.	[A] HOW MEI KWAN
2	10 Aug 2022 17:19	Clm Veh Model Changed	(206806) MERCEDES-BENZ GLC300 SPORT 2.0 4MATIC M-HYBRID (A).	[A] HOW MEI KWAN
3	10 Aug 2022 17:19	Clm Created	Reg No: SMZ3573C. Acct Date: 2022/08/06. Claim Type: TP. Insurer: AI G Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	10 Aug 2022 17:19	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Aug 2022 17:19	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/19	[A] HOW MEI KWAN
6	10 Aug 2022 17:19	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Aug 2022 17:20	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	10 Aug 2022 17:20	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	10 Aug 2022 17:20	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	10 Aug 2022 17:20	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	11 Aug 2022 14:33	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	11 Aug 2022 14:36	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
13	26 Aug 2022 11:36	Clm Registration Modified	Acct Time:17:00:00->17:02:00.	[I] AIG OneClaim Integration User
14	09 Dec 2022 16:20	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
15	17 Jan 2023 09:44	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	17 Jan 2023 09:44	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	17 Jan 2023 09:44	Clm Dtl Modified	JPJ Reg. Date: -> 2020/04/06.	[A] JOANNE LEE KHANG MIN
18	17 Jan 2023 09:44	Clm Details Notified		[A] JOANNE LEE KHANG MIN
19	10 Feb 2023 16:35	Adj Mandate Request	Cur Req:16709.89;Liability: 100% (BOLA Nil) Objects fall from OI veh - supported by TP's VF. *Quantum: \$16,709.89 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
20	16 Feb 2023 16:06	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
21	16 Feb 2023	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/08/19. Mandate Remarks: please proceed with settlement @ \$16,709.89 [COR-\$16107.89 LOU-\$600 LTA-\$] *	[I] Syed-Yusoff, Saliha

AUDIT TRAIL

No.	On	Audit	Remarks	By
	16:19		* Subject to final repair bill & ATA	
22	16 Feb 2023	Adj Mandate Set	Approved:16709.89:please proceed with settlement @ \$16,709.89 [COR -\$16107.89 LOU-\$600 LTA-\$] ** Subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From **Date To** **Audit Type**

ACTIVITY

[15/08/2022 16:20] HOW MEI KWAN:
OINR. To send out first letter

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2828286	10 Aug 2022 17:24:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMZ3573C	GBL9036B	11.00
2828618	11 Aug 2022 14:19:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMZ3573C	HOW MEI KWAN	xx.xx
2899918	17 Jan 2023 09:44:33	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMZ3573C	GBL9036B	11.00