

Our Ref: CT0822/SHC1151E/KS(st)
Date: 13.10.2022



LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 09.08.2022 INVOLVING SHC1151E & YP 9162B ALONG KPE TWDS BARTLEY RD EAST

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC1151E, which was involved in the captioned accident with your insured vehicle No YP 9162B.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,605.00
2. Loss of Rental	3 days x S\$ 125.40	S\$	376.20
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,223.20**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC1151E , YP9162B , S... ON 09-Aug-22 23:00
ALONG KPE TWDS BARTLEY RD EAST**I / We **SNG SOK WAH** (Hirer) NRIC No.: **SXXXX646J**and/or (Relief) NRIC No.: **SXXXX646J**Taxi Number **SHC1151E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **10-Aug-2022**Name of Hirer **SNG SOK WAH**Hirer NRIC **SXXXX646J**

Signature :

Address **108 ALJUNIED CRESCENT #10-18
380108**Contact No. **98293172**



LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC05/026129
DATE : 21 DEC 2022

DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP9162B the sum of Singapore Dollar Two Thousand One Hundred Thirty Only **(\$2,130.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC1151E and YP9162B on 09/08/2022 along/at KPE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ PACIFIC SHIP SUPPLIES PTE LTD AND/OR ABDUL KADHAR HAMEED SULTAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"COMFORTDELGRO ENGINEERING PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

21.12.2022

Signature of vehicle owner/Date

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

21.12.2022

Name of vehicle owner /Date

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded.
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE

300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHC1151E

NO/DATE
92385798 29.09.2022

MAKE
TOYOTA

JOB NO.
305525888

MODEL
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG
07.10.2016

CHASSIS CODE
JTDKB3FU903531260

JOB TYPE

Description : 3P 09.08.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,500.00
Add GST @ 7.000 %	105.00
Total Invoice amount	1,605.00

Issued by : CHEWBEELENG 29.09.2022 14:17:32
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILEY TAKING ALL PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE THE COMPANY AGREE TO
RESPONSIBILITY FOR LOSS OR OTHER PROPERTY OF CUSTOMER'S VEHICLES ARE DRIVEN AND KEPT AT
ANYTIME.
2) CUSTOMERS SHALL REPORT THEIR VEHICLES DAMAGE TO THE COMPANY AND CALL WITHIN 7 DAYS FROM SUCH DELIVERY OF
NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE IN OR ABOUT
THEIR ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY-TO-DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE
COMPANY BY THE CUSTOMER AND NOT PAID ON THE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE FOR THE
PERIOD OF DEFUALT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES
WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS
CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHK No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22080140

Date: 24 August 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 09/08/2022 @ 23:00 hrs
ALONG KPE TWDS BARTLEY RD EAST
INVOLVING YP9162B, SLF8625X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1151E** (the "Taxi"). The Taxi was hired to **SNG SOK WAH IC NO SXXXX646J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

circles

MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	
		FROM	TO
4	50	08.15	23.30
7	32	07.45	23.55
6	39	08.35	00.20
3	13	08.15	23.20
6	52	08.20	00.25
8	93	08.30	00.30
2	41	10.00	00.25
5	40	08.20	23.30
7	55	09.30	00.15
		08.15	

[illegible]

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP9162B

Date of Accident

09/08/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **15/08/2021 - 14/08/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **10/08/2022 10:59**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ENCLOSURE

RE: [SEEK MANDATE] - LONPAC - SHC1151E AND YP 9162B ON 09.08.22 *** LKK REF: CC4/LPC22007602/Tea3

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 28/11/2022 12:09 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 28 November 2022 10:15 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - LONPAC - SHC1151E AND YP 9162B ON 09.08.22 *** LKK REF: CC4/LPC22007602/Tea3

Your ref: **21/22/22/VC05/026129**

Our ref : CC4/LPC22007602/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP9162B(LONPAC) / SHC1151E(TP)/ OTHERS ON 09/08/2022

We refer to the above matter.

SLF8625X -> YP9162B(OI)-> SHC1151E(TP)

This is a 3 vehicles chain collision whereby our insured was the 2ND vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,133.20(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
--	----------------	----------------

1. Cost of Repair (w/GST)	\$ 2,585.62	\$ 1,605.00 (\$1,500.00 + 7%GST)
2. Loss of RENTAL (3days x \$125.40)	\$ 376.20	\$ 376.20 (3days x \$125.40)
3. Loss of INCOME (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 3,203.82	\$ 2,133.20

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 14 October 2022 1:17 PM

To: geraldpoh@lonpac.com; Kazali Haji Selahudin <kazali@cdge.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LONPAC - SHC1151E AND YP 9162B ON 09.08.22 *** LKK REF: CC4/LPC22007602/Tea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

Hi CS team,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 14 October 2022 10:34 AM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: FW: LONPAC - SHC1151E AND YP 9162B ON 09.08.22

Lonpac External - General

Our Ref: 21/22/22/VC05/026129

Dear Yan,

Please forward the email to the case handler.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>
Sent: Friday, 14 October 2022 10:28 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Kazali Haji Selahudin <kazali@cdge.com.sg>
Subject: LONPAC - SHC1151E AND YP 9162B ON 09.08.22

WITHOUT PREJUDICE

Dear Sirs

M/s Lonpac Insurance Berhad

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Kazali who is copied herein.

Tel: 6214 8736 Email: kazali@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
