

RE: [SEEK MANDATE] - LONPAC - SHC1151E AND YP 9162B ON 09.08.22 \*\*\* LKK REF: CC4/LPC22007602/Tea3

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Mon 28/11/2022 12:09 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Sent:** Monday, 28 November 2022 10:15 am

**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** [SEEK MANDATE] - LONPAC - SHC1151E AND YP 9162B ON 09.08.22 \*\*\* LKK REF: CC4/LPC22007602/Tea3

Your ref: **21/22/22/VC05/026129**

Our ref : CC4/LPC22007602/Tpa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING YP9162B(LONPAC) / SHC1151E(TP)/ OTHERS ON 09/08/2022

We refer to the above matter.

SLF8625X -> YP9162B(OI)-> SHC1151E(TP)

This is a 3 vehicles chain collision whereby our insured was the 2<sup>ND</sup> vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at \$2,133.20(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
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1. Cost of Repair (w/GST)	\$ 2,585.62	\$ 1,605.00 (\$1,500.00 + 7%GST)
2. Loss of RENTAL (3days x \$125.40)	\$ 376.20	\$ 376.20 (3days x \$125.40)
3. Loss of INCOME (3days x \$80.00)	\$ 240.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 3,203.82</b>	<b>\$ 2,133.20</b>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 14 October 2022 1:17 PM

**To:** [geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com); Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LONPAC - SHC1151E AND YP 9162B ON 09.08.22 \*\*\* LKK REF: CC4/LPC22007602/Tea3

Dear Sir / Madam,

Thank you for your email.

Our respective team will look into the matter and get back to you in due course.

**Hi CS team,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Friday, 14 October 2022 10:34 AM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>  
**Subject:** FW: LONPAC - SHC1151E AND YP 9162B ON 09.08.22

## Lonpac External - General

Our Ref: 21/22/22/VC05/026129

Dear Yan,

Please forward the email to the case handler.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Sabrina Tan Quee Ping <[SabrinaTan@cdge.com.sg](mailto:SabrinaTan@cdge.com.sg)>  
**Sent:** Friday, 14 October 2022 10:28 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Kazali Haji Selahudin <[kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)>  
**Subject:** LONPAC - SHC1151E AND YP 9162B ON 09.08.22

WITHOUT PREJUDICE

Dear Sirs

M/s Lonpac Insurance Berhad

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Kazali who is copied herein.

Tel: 6214 8736      Email: [kazali@cdge.com.sg](mailto:kazali@cdge.com.sg)

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

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